# Maintenance Accountability Process Activity Service Level Targets and Service Levels Delivered Statewide - CY 2004

	1.0		1.9	2.0		2.9	3.0		3.9	4.0		4.9	5.0		5.9	
Activity	+	Α		+	В		+	С	-		D	-	+	F	-	
Group - 1 Roadway Maintenance and Opera	1															
1A1 Pavement Patching and Repair	Т		<b>\</b>			•										
1A2 Crack Sealing			•				<b>/</b>		•							
1A3 Shoulder Maintenance					<b>✓</b>		•									
1A4 Sweeping and Cleaning		<b>✓</b>			•											
1B1 Safety Patrol							<b>✓</b>	•								
Group - 2 Drainage Maintenance and Slope	Repa	ir			•											
2A1 Maintain Ditches				$\checkmark$				•								
2A2 Maintain Culverts								✓		•						
2A3 Maintain Catch Basins and Inlets					<b>√</b>		•			Ŭ						
2A4 Maintain Detention/Retention Basins								√⊙								
2A5 Slope Repair				<b>√</b>			•									
Group - 3 Roadside and Vegetation Manag	emen	t	1													
3A1 Litter Pickup										$\checkmark$	•					
3A2 Noxious Weed Control			<b>√</b>		•						Ŭ					
3A3 Nuisance Vegetation Control				<b>√</b>	Ŭ	•										
3A4 Control of Vegetation Obstructions						<u>✓</u>		•								
3A5 Landscape Maintenance								✓	•							
Group - 4 Bridge and Urban Tunnel Mainter	nance	and Or	eratio	ons		I	I									
4A1 Bridge Deck Repair		<u>-</u>		<b>√</b>					•							
4A2 Structural Bridge Repair						<b>√</b>		•								
4A3 Bridge Cleaning				$\checkmark$				•								
4B1 Movable and Floating Bridge Operations					•	<b>✓</b>										
4B2 Keller Ferry Operations					√⊙											
4B3 Urban Tunnel Systems					<b>√</b>	•										
Group - 5 Snow and Ice Control Operations	;		1													
5B1 Snow and Ice Control Operations					$\checkmark$		•									
Group - 6 Traffic Control Maintenance and	Opera	itions	•		•											
6A1 Pavement Striping Maintenance					✓	•										
6A2 Raised/Depressed Pavement Marker Mainte	r				✓			•								
6A3 Pavement Marking Maintenance								✓		•						
6A4 Regulatory Sign Maintenance							$\checkmark$	•								
6A5 Guide Sign Maintenance					✓	•										
6A6 Guidepost Maintenance								✓		•						
6A7 Guardrail Maintenance		✓		•												
6B1 Traffic Signal Systems							✓	•								
6B2 Highway Lighting Systems		✓			•											
6B3 Intelligent Traffic Systems						✓		•								
6B4 Permits					√⊙											
Group - 7 Rest Area Operations																
7B1 Rest Area Operations					√⊙											
	1	ı	1	<u> </u>												

#### Key

1/19/2005 Page 1 of 1

Current Law Budget Service Level Commitment

<sup>✓</sup> Service Level Currently Delivered By WSDOT

# \*\*\*Service Level Report By Activity \*\*\*

Activity: 1A1 Pavement Patching and Repair

SL Target 2.99

			Spring 2	004	Fall 2004		CY Avg.	
Region	Area	Sect	SF/LM	SL	SF/LM	SL	Service Level	
Northwest								
	1							
	Area 1 a	average:	134	A+	346	Α	A+	
	2							
	Area 2 a	verage:	253	Α	99	A+	A+	
	3							
	Area 3 a	verage:	4470	C-	4190	С	C-	
	4							
	Area 4 a	verage:	2240	C+	882	A-	В	
	5						i	
		average:	170	A+	1811	B-	A-	
Northwest		- L		B+		B+	B+	
1								
North Cen				T			-11	
	1	1	3485	С	1563	В	C+	
		2	594	A	6	A+	A	
	Area 1 a	average:		В		Α-	B+	
	2	1	1857	B-	170	A+	B+	
		2	174	A+	17	A+	A+	
	Area 2 a	average:		B+		A+	Α	
	3	1	3061	С	2586	C+	С	
		2	2117	C+	577	Α	В	
		3	206	A+	2273	C+	B+	
	Area 3	average:		В		В	В	
orth Central	Region a	verage:		В		A-	B+	
Olympic								
	1							
	Area 1	verage:	194	A+	114	A+	A+	
	2							
	Area 2 a	verage:	91	A+	1504	В	A-	
	3							
	Area 3 a	verage:	237	A+	212	A+	A+	
	4							
	Area 4 a	verage:	28	A+	1	A+	A+	
Olympic		_ L		A+		Α	Α	

1/19/2005 Page 1 of 52

# \*\*\*Service Level Report By Activity \*\*\*

Activity: 1A1 Pavement Patching and Repair

SL Target 2.99

Houvity.	.,			<del>р</del>				
			Spring 2		Fall 200		CY Avg.	
Region	Area	Sect	SF/LM	SL	SF/LM	SL	Service Level	
Southwes	st							
	1	1	95	A+	49	A+	A+	
		2	234	A+	791	A-	А	
	Area 1 a	verage:		A+		Α	Α	
	2	1	744	А	702	Α	А	
		2	320	Α	287	Α	Α	
		3	1736	В	689	Α	B+	
	Area 2 a	verage:		A-		Α	Α	
	3	1	966	A-	8	A+	А	
		2	369	Α	92	A+	A+	
	Area 3 a	verage:		Α		A+	Α	
	4	1	163	A+	43	A+	A+	
		2	151	A+	282	Α	A+	
	Area 4 a	average:		A+		A+	A+	
Southwest	Region a	verage:		Α		Α	Α	
0 4 0								
South Ce	ntrai 1						П	
		orogo	920	A-	431	Α	Α	
		average:	920	A-	431	A	<b>^</b>	
	2		0.40	•	2		_	
		average:	343	Α	0	A+	A+	
	3					_		
	Area 3 a	average:	400	Α	478	Α	A	
	4							
	Area 4 a	average:	17	A+	344	Α	A+	
South Central	Region a	average:		Α		Α	Α	
Eastern								
Lastern	1							
	<u> </u>	average:	2355	C+	2580	C+	C+	
	2							
		average:	6039	D+	5840	D+	D+	
	3	average.	0000		0040			
	<u> </u>	average:	2142	C+	267	Α	B+	
		averaye.	2172	<del> </del>	207			
	4 Aroa 4 a		2687	C+	2523	C+	C+	
_		average:	2007		2023		<u> </u>	
Eastern	Region a	verage:		С		B-	C+	
		Statev	vide Average:	A-	]	<b>A</b> -	A-	
		Jiaiev	Avciage.		]	, ,		

1/19/2005 Page 2 of 52

## \*\*\*Service Level Report By Activity \*\*\*

Activity:	1A2	Crack	Seal	ling
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SL Target 3.99

			Spring 2	004	Fall 2004		CY Avg.
Region	Area	Sect	LF/LM	SL	LF/LM	SL	Service Level
Northwest							
	1						
	Area 1 a	verage:	1024	D+	925	င်	C-
	2						
	Area 2 a	verage:	159	Α	215	A-	Α
	3						1
	Area 3 a	verage:	320	В	295	B+	B+
	4						
	Area 4 a	verage:	594	C+	551	C+	C+
	5						7
	Area 5 a	verage:	153	Α	198	A-	A
Northwest I		_		В		В	В
	.cgion a	voiage.					
North Cen	tral						
	1	1	1313	D+	1136	D+	D+
		2	372	В	39	A+	A-
	Area 1 a	verage:		С		В	B-
	2	1	3381	F	2304	D-	F+
		2	1408	D	778	С	C-
	Area 2 a	verage:		D-		D+	D
	3	1	897	C-	893	C-	C-
		2	2805	F+	1798	D	D-
		3	2395	D-	3391	F-	F
	Area 3 a	verage:		D		D	D
North Central I	Region a	verage:		D		C-	D+
Olympic							
	1						
	Area 1 a	verage:	489	B-	694	С	C+
	2						
	Area 2 a	verage:	146	Α	206	A-	Α
	3						
	Area 3 a	verage:	482	B-	483	B-	B-
	4						
	Area 4 a	verage:	121	Α	163	Α	Α
Olympic	Region a	verage:		B+		В	В

1/19/2005 Page 3 of 52

# \*\*\*Service Level Report By Activity \*\*\*

Activity:	1A2	Crack	Seal	ing
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SL Target 3.99

Activity. I	0.0		Spring 2	04	CY Avg.					
Region	Area	Sect	LF/LM	SL	LF/LM	SL	Service Level			
Southwest			<u>-</u>		-					
Codimiosi	1	1	313	В	202	A-	B+			
		2	415	В	492	B-	B-			
	Area 1 a	average:		В		В	В			
	2	1	1668	D	1836	D	D			
		2	673	С	483	B-	C+			
		3	2070	D	37	A+	B-			
	Area 2 a	verage:		D+		B-	С			
	3	1	631	С	399	В	B-			
		2	402	В	292	B+	В			
	Area 3 a	verage:		B-		В	В			
	4	1	369	В	599	C+	B-			
		2	31	A+	24	A+	A+			
	Area 4 a	verage:		A-		B+	Α-			
Southwest F	Region a	verage:		B-		В	В			
South Central										
South Cen	trai 1									
		average:	584	C+	543	C+	C+			
	2	10.490.	001		1 0.0	<u> </u>	J			
		average:	409	В	812	С	C+			
	3	Tverage.	400		012		)			
		average:	877	C-	339	В	C+			
	4	Tverage.	011		333					
		 average:	410	В	525	C+	В-			
					323	1				
South Central I	Region a	average:		C+		C+	C+			
Eastern										
	1									
	Area 1 a	average:	627	С	803	С	С			
	2									
	Area 2	average:	1984	D	1282	D+	D			
	3									
	Area 3 a	average:	1507	D	937	C-	D+			
	4									
	Area 4 a	verage:	1313	D+	479	B-	С			
Eastern F	Region a	verage:		D+		С	C-			
	-		·		<u>'</u>		1			
		State	vide Average:	C+		B-	C+			

1/19/2005 Page 4 of 52

# \*\*\*Service Level Report By Activity \*\*\*

Activity:	1A3	<b>Shoulder</b>	<b>Maintenance</b>

SL Target 3.25

	Spring		Spring 2	004	Fall 200	)4	CY Avg.	
Region	Area	Sect	% SF	SL	% SF	SL	Service Leve	
Northwest	t							
	1							
	Area 1 a	average:	3.9%	B-	3.87%	B-	B-	
	2							
	Area 2 a	average:	3.46%	В	4.2%	C+	B-	
	3							
	Area 3 a	average:	0.95%	Α	1.24%	Α	Α	
	4							
	Area 4 a	average:	3.27%	В	3.14%	В	В	
	5						i	
		average:	1.64%	A-	1.67%	A-	Α-	
Northwest		_ [		В		В	В	
		- 3			<u> </u>			
North Cer		1 , 1	0.4007		1 1000/		11 5	
	1	1	2.49%	B+	4.36%	C+	В	
		2	0.74%	A	0.49%	A+	A	
		average:		A-		B+	A-	
	2	1	6.68%	С	5.58%	С	С	
		2	0.51%	Α	0.37%	A+	A+	
	Area 2 a	average:		В		В	В	
	3	1	2.78%	В	6.43%	С	B-	
		2	3.69%	B-	2.93%	В	В	
		3	17.02%	F	15.38%	F-	F	
	Area 3 a	average:		С		C-	С	
orth Central	Region a	verage:		В		B-	В	
Olympic								
	1							
	Area 1 a	average:	2.27%	B+	1.37%	Α	Α-	
	2							
	Area 2 a	verage:	1.23%	Α	2.71%	В	Α-	
	3							
	Area 3 a	verage:	2.84%	В	2.42%	B+	В	
	4							
	Area 4 a	verage:	1.41%	Α	2.58%	В	Α-	
Olympic	Region a	verane.		A-		B+	B+	

1/19/2005 Page 5 of 52

# \*\*\*Service Level Report By Activity \*\*\*

Activity: 1A3 Shoulder Maintenance

SL Target 3.25

		Spring 2004 Fall 2004		)4	CY Avg.		
Region	Area	Sect	% SF	SL	% SF	SL	Service Level
Southwes	st						
	1	1	3.69%	B-	2.14%	B+	В
		2	4.46%	C+	5.31%	С	C+
	Area 1 a	average:		B-		В	B-
	2	1	5.33%	С	4.78%	C+	С
		2	2.54%	В	2.2%	B+	B+
		3	12.49%	D	0.19%	A+	B-
	Area 2 a	average:		С		B+	B-
	3	1	5.52%	С	4.22%	C+	C+
		2	3.27%	В	6.36%	С	C+
	Area 3 a	verage:		C+		С	C+
	4	1	2.53%	В	5.77%	С	B-
		2	4.54%	C+	13.75%	D-	C-
	Area 4 a	verage:		В		D+	С
Southwest	Region a	verage:		C+		C+	C+
South Ce	ntral						
ooutii oo	1						
	Area 1 a	verage:	3.1%	В	5.43%	С	B-
	2						
	Area 2 a	verage:	2.51%	В	3.13%	В	В
	3						
	Area 3 a	verage:	2.72%	В	2.26%	B+	B+
	4						
	Area 4 a	verage:	4.21%	C+	4.73%	C+	C+
South Central	Region a	average:		В		B-	В
ļ							I L
Eastern							
	1		4.000/		4.700/	<b>C</b> :	
	Area 1 a	average:	1.09%	Α	4.78%	C+	В
	2		44.000/		40.000		
	Area 2 a	average:	11.28%	D	10.63%	D	D
	3						
	Area 3 a	verage:	3.69%	B-	2.99%	В	В
	4						
	Area 4 a	average:	4.53%	C+	1.69%	A-	В
Eastern	Region a	verage:		B-		B-	B-
		<u> </u>			] [		
		Statewi	ide Average:	В	J	В	В

1/19/2005 Page 6 of 52

# \*\*\*Service Level Report By Activity \*\*\*

Activity: 1A4 Sweeping and Clea	aning
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SL Target 2.75

Northwest				Spring 2004		Fall 200	CY Avg.	
1	Region	Area	Sect	% SF	SL	% SF	SL	Service Level
Area 1 average: 0.22% A+ 0.11% A+ A+   2	Northwes	t						
Area 2 average		1						
Area 2 average: 0.23% A+ 0.34% A+ A+ A+ A+ A+ A A Area 3 average: 1.41% A 4.6% A- A A Area 4 average: 1.96% A 3.88% A- A A A A Area 5 average: 17.31% C 9.84% B- C Northwest Region average: A A- A A A A Area 1 average: A+ A+ A+ A A A A A A A A A A A A A A A		Area 1 a	verage:	0.22%	A+	0.11%	A+	A+
3		2						
Area 3 average: 1.41% A 4.6% A- A  4		Area 2 a	verage:	0.23%	A+	0.34%	A+	A+
Area 4 average		3						
Area 4 average		Area 3 a	verage:	1.41%	Α	4.6%	A-	Α
S		4						
Northwest Region average:		Area 4 a	verage:	1.96%	Α	3.88%	A-	Α
Northwest Region average:    A		5						
North Central		Area 5 a	verage:	17.31%	С	9.84%	B-	С
North Central	Northwest	Region a	verage:		Α		A-	Α
1								J L
2   0.59%   A+   0%   A+   A+   A+   A+   A+   A+   A+   A	North Cer	1		4.400/	Δ.	0.00/	Λ.	11
Area 1 average:  A+		1						1
2         1         0.02%         A+         2.13%         A         A+           2         0%         A+         0%         A+         A+           Area 2 average:         A+         A+         A+         A+           3         1         0.13%         A+         0%         A+         A+           4         2         2.53%         A         2.97%         A         A           3         0.59%         A+         0.27%         A+         A+           Area 3 average:         A+         A+         A+         A+           Area 1 average:         12.42%         C+         5.52%         B+         B           2         Area 2 average:         11.63%         C+         9.33%         B-         C+           3         Area 3 average:         2.55%         A         3.24%         A         A           4         Area 4 average:         1.66%         A         0.93%         A+         A		Araa 1 a		0.59%		0%		1
2				0.000/		0.400/		_
Area 2 average:  A+ A+ A+  3 1 0.13% A+ 0% A+ A+  2 2.53% A 2.97% A A  3 0.59% A+ 0.27% A+ A+  Area 3 average:  A+ A+ A+  Area 1 average:  1 Area 2 average:  1 1.63% C+ 9.33% B- C+  3 Area 3 average:  1 2.55% A 3.24% A A  Area 4 average:  1.66% A 0.93% A+ A		2						-
3       1       0.13%       A+       0%       A+       A+         2       2.53%       A       2.97%       A       A         3       0.59%       A+       0.27%       A+       A+         Area 3 average:       A+       A+       A+       A+         A+       A+       A+       A+       A+         Area 1 average:       12.42%       C+       5.52%       B+       B         2       Area 2 average:       11.63%       C+       9.33%       B-       C+         3       Area 3 average:       2.55%       A       3.24%       A       A         4       Area 4 average:       1.66%       A       0.93%       A+       A		A ** 0.0 2 .0		0%		0%		1
2   2.53%   A   2.97%   A   A   A   A   A   A   A   A   A						1		_
3 0.59% A+ 0.27% A+		3	-					1
Area 3 average: A+ A+ A+ A+  North Central Region average: A+ A+ A+ A+  Olympic  1								1
A+		Araa 2 a		0.59%		0.27%		1
Olympic         1       Area 1 average:       12.42%       C+       5.52%       B+       B         2       Area 2 average:       11.63%       C+       9.33%       B-       C+         3       Area 3 average:       2.55%       A       3.24%       A       A         4       Area 4 average:       1.66%       A       0.93%       A+       A			- <u>I</u>					<u> </u>
1       Area 1 average:       12.42%       C+       5.52%       B+       B         2       Area 2 average:       11.63%       C+       9.33%       B-       C+         3       Area 3 average:       2.55%       A       3.24%       A       A         4       Area 4 average:       1.66%       A       0.93%       A+       A	North Central	Region a	verage:		A+		A+	A+
Area 1 average: 12.42%	Olympic							
2       Area 2 average:       11.63%       C+       9.33%       B-       C+         3       Area 3 average:       2.55%       A       3.24%       A       A         4       Area 4 average:       1.66%       A       0.93%       A+       A		1						
Area 2 average:       11.63%       C+       9.33%       B-       C+         3       Area 3 average:       2.55%       A       3.24%       A       A         4       Area 4 average:       1.66%       A       0.93%       A+       A		Area 1 a	verage:	12.42%	C+	5.52%	B+	В
3       Area 3 average:       2.55%       A       3.24%       A       A         4       Area 4 average:       1.66%       A       0.93%       A+       A		2						
Area 3 average:       2.55%       A       3.24%       A       A         4       Area 4 average:       1.66%       A       0.93%       A+       A		Area 2 a	verage:	11.63%	C+	9.33%	B-	C+
4 Area 4 average: 1.66% A 0.93% A+ A		3						
Area 4 average: 1.66% A 0.93% A+ A		Area 3 a	verage:	2.55%	Α	3.24%	Α	Α
		4						
Olympic Region average: B A- B+		Area 4 a	verage:	1.66%	Α	0.93%	A+	Α
	Olympic	Region a	verage:		В		A-	B+

1/19/2005 Page 7 of 52

# \*\*\*Service Level Report By Activity \*\*\*

Activity: 1A4 Sweeping and Cleaning

SL Target 2.75

-			Spring 2004		Fall 2004		CY Avg.
Region	Area	Sect	% SF	SL	% SF	SL	Service Level
Southwes	st						
	1	1	17.34%	С	25.88%	D	D+
	·	2	7.99%	В	31.58%	D	С
	Area 1 a	average:		C+		D	C-
	2	1	1.22%	A+	0.25%	A+	A+
		2	0.32%	A+	0.75%	A+	A+
		3	0%	A+	0%	A+	A+
	Area 2 a	average:		A+		A+	A+
	3	1	9.03%	B-	0.05%	A+	A-
		2	7.59%	В	1%	A+	A-
	Area 3 a	average:		В		A+	A-
	4	1	0.38%	A+	0.02%	A+	A+
	'	2	0%	A+	0%	A+	A+
	Area 4 a	average:		A+		A+	A+
Southwest	Region a	verage:		A-		A-	A-
South Ce	entral						П
		average:	1.76%	Α	1.58%	Α	A
	2						
		verage:	0.08%	A+	0.08%	A+	A+
	3		0.0070		0.0070		
		verage:	1.14%	A+	0.46%	A+	A+
	4		1.1170	711	0.1070		] ]
	Area 4	average:	0.28%	A+	0.96%	A+	A+
			0.2070		0.9070		_
outh Central	Region a	average:		A+		A+	A+
Eastern							
	1						
	Area 1 a	average:	2.34%	Α	1.12%	A+	Α
	2						
	Area 2 a	average:	1.61%	Α	2.12%	Α	Α
	3						
	Area 3 a	average:	1.19%	A+	0%	A+	A+
	4						
	Area 4 a	verage:	0.99%	A+	0.19%	A+	A+
Eastern	Region a			Α		A+	A+
		Statewi	de Average:	Α		A	A
		Ciatowi	as Atolage.		L	- •	<b>」└</b>

1/19/2005 Page 8 of 52

# \*\*\*Service Level Report By Activity \*\*\*

Activity: 1B1 Safety Patrol

SL Target 3.75

,			Spring 2004		Fall 200	) <i>A</i>	CY Avg.
Region	Area	Sect	Hrs/CLM	SL	Hrs/CLM	SL	Service Level
Northwest	7 00.		1110,02111		1 0, 0		
Northwest							П
	Area a	average:					
Northwest R	egion a	average:			26	Α	A
North Cent	ral						
	Area a	average:					
North Central R	Region a	average:			6	C-	C-
Olympic	1						
	Area a	average:					
Olympic R	Region a	average:			3	D	D
Southwest	Ī	T					
							_
		average:					
Southwest R	Region a	average:			8	С	С
South Cent	ral						
	Area a	average:					
South Central R	Region a	average:			14	В	В
Eastern	1	T T					П
	A # 6 5 - 5						
		average:					<u> </u>
Eastern R	Region a	average:			11	B-	В-
		Statew	ride Average:			C+	C+

1/19/2005 Page 9 of 52

## \*\*\*Service Level Report By Activity \*\*\*

Activity:	2A1	Maintain	<b>Ditches</b>
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SL Target 3.75

Northwest				Spring 2004		Fall 2004		CY Avg.
1	Region	Area	Sect	% Full	SL	% Full	SL	Service Level
Area 1 average: 3.18% B 3.96% B B  2	Northwest							
2		1						
Area 2 average: 2.36% B 4.09% B- B  3		Area 1 a	average:	3.18%	В	3.96%	В	В
3		2						
Area 3 average		Area 2 a	verage:	2.36%	В	4.09%	B-	В
A		3						
Area 4 average: 5.92%		Area 3 a	verage:	2.76%	В	3.75%	В	В
S		4						
S		Area 4 a	verage:	5.92%	C+	7.41%	С	С
Northwest Region average:   13.01%   D   17.16%   F   F+								
Northwest Region average:    C			verage:	13.01%	D	17 16%	F	F+
North Central	Northwoot		_			1711070		
1	NUITIWEST	ivedion a	iverage:		U+		C	
2	North Cer	ıtral						
Area 1 average:  A+		1		0.04%	A+	1.85%	B+	A
2					A+	0%	A+	A+
2   0%   A+ 0%   A+		Area 1 a	average:		A+		Α	Α
Area 2 average:  A+ A		2	1	0.45%	Α	0%	A+	A+
3			2	0%	A+	0%	A+	A+
2   0.19%   A+   0.72%   A   A+   A+   A+   A+   A+   A+   A+		Area 2 a	average:		A+		A+	A+
3   0.29%   A   0%   A+   A+     Area 3 average:		3	1	2.59%	В	3.15%	В	В
Area 3 average:  A  A  A  A  A  A  A  A  A  A  A  A  A			2	0.19%	A+	0.72%	Α	А
Olympic    1			3	0.29%	Α	0%	A+	A+
Olympic           1         Area 1 average:         0%         A+         0%         A+         A+		Area 3 a	average:		Α		A-	Α
1       Area 1 average:       0%       A+       0%       A+       A+         2       Area 2 average:       5.73%       C+       3.94%       B       B-         3       Area 3 average:       0.74%       A       8.94%       C-       B-         4       Area 4 average:       0.01%       A+       0.21%       A+       A+	Iorth Central	Region a	verage:		Α		Α	Α
1       Area 1 average:       0%       A+       0%       A+       A+         2       Area 2 average:       5.73%       C+       3.94%       B       B-         3       Area 3 average:       0.74%       A       8.94%       C-       B-         4       Area 4 average:       0.01%       A+       0.21%       A+       A+	Olympic							
Area 1 average: 0% A+ 0% A+ A+  2  Area 2 average: 5.73% C+ 3.94% B B-  3  Area 3 average: 0.74% A 8.94% C- B-  4  Area 4 average: 0.01% A+ 0.21% A+ A+	0.5	1						
2       Area 2 average:       5.73%       C+       3.94%       B       B-         3       Area 3 average:       0.74%       A       8.94%       C-       B-         4       Area 4 average:       0.01%       A+       0.21%       A+       A+		Area 1 a	verage:	0%	A+	0%	A+	A+
Area 2 average: 5.73% C+ 3.94% B B-  3								
3 Area 3 average: 0.74% A 8.94% C- B- 4 Area 4 average: 0.01% A+ 0.21% A+ A+		L	verage:	5.73%	C+	3.94%	В	B-
Area 3 average: 0.74% A 8.94% C- B-  4  Area 4 average: 0.01% A+ 0.21% A+ A+		3						
Area 4 average: 0.01% A+ 0.21% A+ A+			verage:	0.74%	Α	8.94%	C-	В-
		4						
Olympic Region average: A B+ A-		Area 4 a	verage:	0.01%	A+	0.21%	A+	A+
	Olympic	Region a	verage:		Α		B+	Α-

1/19/2005 Page 10 of 52

# \*\*\*Service Level Report By Activity \*\*\*

Activity: 2A1 Maintain Ditches

SL Target 3.75

Activity.		Γ	Spring 2004 Fall 20			004 CY Avg.	
Region	Area	Sect	% Full	SL	% Full	SL	Service Level
Southwes		0001	701 4		, o i un		
Journwes	1	1	8.11%	С	0%	A+	В
		2	0.02%	A+	0%	A+	A+
	Area 1 a	L	0.0270	В	0,0	<b>A</b> +	A
	2	1	0.03%	A+	0%	A+	A+
		2	20.4%	F-	26.89%	F-	F-
		3	0.51%	A	0%	A+	-
	Area 2 a	verage:	0.0.70	B-	0,0	В	В
	3	1	1.05%	B+	0%	A+	A
	3	2	0.69%	<u>Б+</u> А	0.75%	A+ A-	A
	Δroa 3 a	average:	0.0976	A-	0.7376	A	A
			00/		0.040/		
	4	1	0%	A+	0.04%	A+	A+
	A 4 -	2	0.01%	A+	0.19%	A+	A+
		average:		A+	1	A+	A+
Southwest	Region a	verage:		A-		Α	Α-
South Ce	ntral						
	1						
	Area 1 a	average:	5.02%	C+	2.03%	В	В
	2						
	Area 2 a	verage:	1.38%	B+	0.46%	Α	A-
	3						
	Area 3 a	verage:	0%	A+	0%	A+	A+
	4						
		verage:	3.89%	В	5.56%	C+	B-
outh Central				B+		A-	B+
- Central	ixegion a	iverage.		<u> </u>		Α-	
Eastern							
	1						
	Area 1 a	verage:	0%	A+	0.04%	A+	A+
	2						
	Area 2 a	verage:	4.12%	B-	6.12%	C+	C+
	3						
	Area 3 a	verage:	0.04%	A+	1.7%	B+	Α
	4						
	Area 4 a	average:	12.72%	D	12.59%	D	D
Eastern	Region a	verage:		В		В	В
		State:	ido Averese:	B+	]	B+	B+
		StateM	vide Average:	D+	]	D†	D†

## \*\*\*Service Level Report By Activity \*\*\*

Activity:	2A2	Maintain	Culverts
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SL Target **4.25** 

			Spring 2004		Fall 2004		CY Avg.
Region	Area	Sect	% Full	SL	% Full	SL	Service Level
Northwest							
	1						
	Area 1 a	average:	15.38%	D	25.53%	F	F+
	2						
	Area 2 a	verage:	3.23%	В	0%	A+	Α
	3						
	Area 3 a	verage:	0%	A+	0%	A+	A+
	4						
	Area 4 a	verage:	26.09%	F	7.69%	С	D
	5						
	Area 5 a	verage:	11.11%	D+	0%	A+	В
Northwest		- L		С		В	В-
		.vo.ago.					
North Cen	1	<del> </del>					П
	1	1	8.33%	С	8.33%	С	С
		2	11.76%	D+	6.06%	C+	С
	Area 1 a	average:		C-		С	С
	2	1	0%	A+	0%	A+	A+
		2	25%	F	0%	A+	С
	Area 2 a	average:		С		A+	B+
	3	1	0%	A+	9.09%	C-	В
		2	9.38%	C-	26.09%	F	D
		3	4%	В	15.79%	D	С
	Area 3 a	average:		В		D	С
orth Central	Region a	verage:		C+		C+	C+
Olympic							
	1						
	Area 1 a	average:	3.85%	В	2.78%	В	В
	2						
	Area 2 a	verage:	5%	C+	5.13%	C+	C+
	3						
		verage:	18.37%	D-	11.9%	D+	D
	4						
	L	average:	12.2%	D+	11.11%	D+	D+
		average:		С		С	С

1/19/2005 Page 12 of 52

# \*\*\*Service Level Report By Activity \*\*\*

Activity: 2A2 Maintain Culverts

SL Target 4.25

			Spring 2	004	Fall 200	CY Avg.	
Region	Area	Sect	% Full	SL	% Full	SL	Service Level
Southwes	t						
	1	1	19.44%	D-	26.67%	F	F
		2	8.33%	С	22.22%	F+	D
	Area 1 a	verage:		D		F	D-
	2	1	0%	A+	0%	A+	A+
		2	0%	A+	10.71%	D+	В
		3	0%	A+	0%	A+	A+
	Area 2 a	verage:		A+		B+	Α
	3	1	11.54%	D+	0%	A+	В
		2	25%	F	21.05%	F+	F
	Area 3 a	verage:		D-		C+	C-
	4	1	0%	A+	0%	A+	A+
		2	16.67%	D	1.96%	A-	С
	Area 4 a	verage:		B-		Α	B+
Southwest	Region a	verage:		C+		C+	C+
South Ce	ntral						
	1						
	Area 1 a	verage:	14.1%	D	7.02%	С	C-
	2						
	Area 2 a	verage:	8.7%	С	0%	A+	В
	3						
	Area 3 a	verage:	13.04%	D	4.55%	B-	С
	4						
	Area 4 a	verage:	5.88%	C+	17.86%	D-	C-
South Central	Region a	verage:		C-		C+	С
F1							
Eastern	1				T		П
	Area 1 a	Vorago:	0%	A+	11.11%	D+	В
	2		070	АТ	11.1170	DT	
	Area 2 a	Vorago	24.14%	F	17.65%	D-	F+
		iverage.	24.1470	-	17.0576	D-	<u>                                     </u>
	3		9.09%	C-	2.17%	B+	B-
	Area 3 a	iverage:	9.U9%	<u> </u>	2.1170	D†	_  <u> </u>
	4		00.040/		40.500/	D:	1 5
<b>-</b>	Area 4 a		23.81%	F	10.53%	D+	D
Eastern	Region a	verage:		C-		С	C-
		Statev	vide Average:	С		C+	С
			-				

# \*\*\*Service Level Report By Activity \*\*\*

Activity: 2A3 Maintain Catch Basins and Inlets

SL Target 3.25

			Spring 20	004	Fall 200	04	CY Avg.
Region	Area	Sect	% Full	SL	% Full	SL	Service Level
Northwest	t						
	1						
	Area 1 a	verage:	14.71%	C-	14.29%	C-	C-
	2						
	Area 2 a	verage:	12.9%	С	0%	A+	В
	3						
	Area 3 a	verage:	1.91%	Α	2.6%	A-	A-
	4						
	Area 4 a	verage:	2.79%	A-	0%	A+	Α
	5						
	Area 5 a	verage:	26.09%	D	18.82%	D	D
Northwest	Region a	verage:		C+		В	B-
							JL
North Cer		1 1	00/	Λ.	40.740/	-	II D.
	1	1 2	0% 5%	A+ B	10.71%	C A+	B+ A-
	Area 1 a	L	5%	A-	076	B+	A-
			00/		40.070/		_  L
	2	1	0%	A+	16.67%	D+	В
	Area 2 a	2	0%	A+	0%	A+ <b>B</b>	A+ <b>A-</b>
		<u> </u>	40.000/	A+	1 00/		<u> </u>
	3	1	42.86%	F-	0%	A+	С
		2	0%	A+	0%	A+	A+
	A ** 0 2 0	3	0%	A+ <b>B</b>	0%	A+	A+
	Area 3 a					A+	A-
North Central	Region a	verage:		Α-		A-	A-
Olympic							
	1						
	Area 1 a	verage:	0%	A+	2.2%	Α	Α
	2						
	Area 2 a	verage:	7.23%	C+	4.05%	В	В
	3						
	Area 3 a	verage:	9.68%	С	0%	<b>A</b> +	B+
	4						
	Area 4 a	verage:	0%	A+	6.67%	B-	A-
Olympic	Region a	verage:		B+		A-	B+

1/19/2005 Page 14 of 52

# \*\*\*Service Level Report By Activity \*\*\*

Activity: 2A3 Maintain Catch Basins and Inlets

SL Target 3.25

Region   Area   Sect   % Full   SL   % Full   SL   Service Lew				Spring 2	004	Fall 200	04	CY Avg.
1	Region	Area	Sect	% Full	SL	% Full	SL	Service Level
2	Southwes	it						
Area 1 average		1	1	7.69%	C+	8.7%	C+	C+
2		·	2	0%	A+	8.93%	C+	B+
2		Area 1 a	verage:		B+		C+	В
3		2	1	0%	A+	0%	A+	A+
Area 2 average:  A+			2	0%	A+	0%	A+	A+
3			3	0%	A+	0%	A+	A+
2		Area 2 a	verage:		A+		A+	A+
Area 3 average		3	1	0%	A+	33.33%	F+	C+
A			2	0%	A+	37.5%	F	С
2		Area 3 a	verage:		A+		F	C+
Area 4 average:  A		4	1	0%	A+	25%	D	B-
South Central   South Central Centra			2	0%	A+	0%	A+	A+
South Central   1		Area 4 a	verage:		A+		B-	A-
1	Southwest	Region a	verage:		Α		C+	B+
1	South Ce	ntral						
2								
Area 2 average: 0% A+ 22.22% D B  3 Area 3 average: 0% A+ 0% A+ A+  4 Area 4 average: 11.11% C 25% D D+  South Central Region average: B C B-  Eastern  1 Area 1 average: 27.42% D- 0% A+ B- 2 Area 2 average: 0% A+ 0% A+ A+  3 Area 3 average: 0% A+ 0% A+ A+  4 Area 4 average: 28.57% D- 5.56% B C-		Area 1 a	verage:	19.44%	D	9.38%	С	C-
3		2						
Area 3 average: 0% A+ 0% A+ A+ A+ A+ A+ Area 4 average: 11.11% C 25% D D+ South Central Region average: B C B- Eastern    1		Area 2 a	verage:	0%	A+	22.22%	D	В
Area 4 average: 11.11% C 25% D D+  South Central Region average: B C B-  Eastern  1 Area 1 average: 27.42% D- 0% A+ B- 2 Area 2 average: 0% A+ 0% A+ A+ 3 Area 3 average: 0% A+ 0% A+ A+ 4 Area 4 average: 28.57% D- 5.56% B C-		3						
Area 4 average: 11.11% C 25% D D+  South Central Region average: B C B-  Eastern  1		Area 3 a	verage:	0%	A+	0%	A+	A+
B   C   B-		4						
Table   Tabl		Area 4 a	verage:	11.11%	С	25%	D	D+
1       Area 1 average:       27.42%       D-       0%       A+       B-         2       Area 2 average:       0%       A+       0%       A+       A+         3       Area 3 average:       0%       A+       0%       A+       A+         4       Area 4 average:       28.57%       D-       5.56%       B       C-	South Central	Region a	verage:		В		С	B-
1       Area 1 average:       27.42%       D-       0%       A+       B-         2       Area 2 average:       0%       A+       0%       A+       A+         3       Area 3 average:       0%       A+       0%       A+       A+         4       Area 4 average:       28.57%       D-       5.56%       B       C-	Factoria							
Area 1 average: 27.42% D- 0% A+ B-  2	Eastern	1						
2       Area 2 average:       0%       A+       0%       A+       A+         3       Area 3 average:       0%       A+       0%       A+       A+         4       Area 4 average:       28.57%       D-       5.56%       B       C-			vorago:	27 42%	D-	0%	Δ_	R-
Area 2 average: 0% A+ 0% A+ A+  3 Area 3 average: 0% A+ 0% A+ A+  4 Area 4 average: 28.57% D- 5.56% B C-			age	∠ι.⊣∠/∪		070		
3 Area 3 average: 0% A+ 0% A+ A+  4 Area 4 average: 28.57% D- 5.56% B C-		<u> </u>	Verage	Λ°/ <sub>2</sub>	Δ±	0%	Δ±	Δ_
Area 3 average: 0% A+ 0% A+ A+  4  Area 4 average: 28.57% D- 5.56% B C-			iveraye.	070	AT	076		
4 Area 4 average: 28.57% D- 5.56% B C-		<u> </u>	verage	0%	A+	0%	Α+	A+
Area 4 average: 28.57% D- 5.56% B C-				0,0	7.11			
			verage:	28 57%	D-	5.56%	В	C-
	Fastern			25.01 /0		0.0070		
	Lasteill	. vogion a	o. uye.			<u> </u>	,,	
Statewide Average: B B			Statev	vide Average:	В		В	В

1/19/2005 Page 15 of 52

# \*\*\*Service Level Report By Activity \*\*\*

			Spring 2004		Fall 2004		CY Avg.
Region	Area	Sect	% Def.	SL	% Def.	SL	Service Level
Northwest						1	П
	Area a	verage:					
Northwest I	Region a	verage:	8.5%	С			С
North Cen	tral						
	Area a	verage:					
orth Central I			8.5%	С			С
Olympic				ı		1	
	Area a	verage:					-
Olympic	Region a	verage:	8.5%	С			С
Southwest						T	П
	Area a	verage:					
Southwest I		· · ·	8.5%	С			С
South Cen	tral					1	
	Area a	verage:					_
outh Central		· · ·	8.5%	С			С
Eastern							

8.5%

Statewide Average:

С

С

С

С

1/19/2005 Page 16 of 52

Area average:

Eastern Region average:

## \*\*\*Service Level Report By Activity \*\*\*

Activity:	2A5 Slope Repair	SL Target 3.25
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			Spring 2004		Fall 2004		CY Avg.
Region	Area	Sect	% CLM	SL	% CLM	SL	Service Level
Northwest							
	1						
	Area 1 a	average:	4.05%	C+	0%	A+	B+
	2						
	Area 2 a	verage:	0%	A+	0%	A+	A+
	3						
	Area 3 a	verage:	0%	A+	0%	A+	A+
	4						
	Area 4 a	verage:	2.9%	В	2.74%	В	В
	5						i
	Area 5 a	verage:	0%	A+	0%	A+	A+
Northwest				Α		Α	A
		rorago.		,,			
North Cen							
	1	1	2.13%	B+	4.26%	C+	В
		2	0%	A+	0%	A+	A+
	Area 1 a	average:		Α		B+	A-
	2	1	0%	A+	8.51%	D	B-
		2	0%	A+	0%	A+	A+
	Area 2 a	average:		A+		B-	A-
	3	1	6.38%	C-	2.13%	B+	B-
		2	14.58%	F-	6.25%	C-	D-
		3	2.17%	B+	0%	A+	A
	Area 3 a	average:		C-		В	C+
orth Central	Region a	verage:		B+		В	В
Olympic							
	1						
	Area 1 a	verage:	0%	A+	0%	A+	A+
	2						
	Area 2 a	verage:	2.82%	В	1.33%	Α	B+
	3						
	L	verage:	0%	A+	0%	A+	A+
	4						1
		verage:	2.63%	В	1.32%	Α	Α-
		verage:		A		Α	A

1/19/2005 Page 17 of 52

# \*\*\*Service Level Report By Activity \*\*\*

Activity: 2A5 Slope Repair

SL Target 3.25

			Spring 2	004	Fall 200	CY Avg.	
Region	Area	Sect	% CLM	SL	% CLM	SL	Service Level
Southwes	st						
	1	1	0%	A+	0%	A+	A+
		2	2.13%	B+	0%	A+	А
	Area 1 a	verage:		Α		A+	Α
	2	1	0%	A+	0%	A+	A+
		2	2.17%	B+	8.7%	D	С
		3	2.27%	B+	0%	A+	А
	Area 2 a	average:		Α		B+	Α-
	3	1	8.7%	D	0%	A+	B-
		2	0%	A+	6.52%	C-	В
	Area 3 a	verage:		B-		В	В
	4	1	0%	A+	2.13%	B+	А
		2	4.26%	C+	6.38%	C-	С
	Area 4 a	verage:		B+		B-	В
Southwest	Region a	verage:		B+		B+	B+
0.0041-0.0	1 1				•		
South Ce	ntrai 1						П
	Area 1 a	vorago:	5.88%	С	2.7%	В	В-
		iverage.	5.00 /6	C	2.1 /0	Ь	<b>D-</b>
	2		4.000/	•	4.000/		
	Area 2 a	average	1.32%	Α	1.32%	Α	Α
	3		4.000/			_	-  <u>-</u>
	Area 3 a	average:	1.33%	Α	0%	A+	Α
	4			_		_	_
	Area 4 a	verage:	2.82%	В	2.63%	В	В
South Central	Region a	average:		В		A-	B+
Eastern							
Luctorn	1						
	Area 1 a	verage:	5.41%	С	8%	D	C-
	2						
	Area 2 a	verage:	8.11%	D	4.05%	C+	С
	3				1		
	Area 3 a	vorago:	0%	A+	2.7%	В	A
		I verage.	070	AT	2.1 /0		_ <u> </u>
	4				6.670/		
		Worces.	2 Q/10/				
_	Area 4 a		2.94%	В	6.67%	C-	C+
Eastern			2.94%	B-	0.07%	C	C+

## \*\*\*Service Level Report By Activity \*\*\*

$\sim$	T 1	4 75
SL	Target	4./5

			Spring 2004		Fall 2004		CY Avg.
Region	Area	Sect	EA/CLM	SL	EA/CLM	SL	Service Level
Northwes	t						
	1						
	Area 1 a	verage:	1154	F	1086	F+	F+
	2						
	Area 2 a	verage:	1275	F	750	D	F+
	3						
	Area 3 a	verage:	714	D	891	D-	D
	4						
	Area 4 a	verage:	969	D-	1507	F-	F
	5						
	Area 5 a	verage:	5632	F-	2672	F-	F-
Northwest		- L		F+		F	F+
Hortimest	region a	verage.		1 7		•	]
North Cer	ntral						
	1	1	352	С	611	D+	C-
		2	237	B-	342	С	C+
	Area 1 a	verage:		C+		C-	С
	2	1	259	C+	271	C+	C+
		2	280	C+	244	B-	C+
	Area 2 a	verage:		C+		C+	C+
	3	1	600	D+	380	С	C-
		2	325	С	345	С	С
		3	428	С	292	C+	С
	Area 3 a	verage:		С		С	С
orth Central	Region a	verage:		С		С	С
Olympic		- <u>L</u>					
Olympic	1						
		verage:	2095	F-	1181	F	F
	2			<u> </u>	1.01	-	] ]
		verage:	854	D	683	D	D
	3	- voi age.					
		verage:	220	B-	299	C+	B-
	4					<u> </u>	1
		Vorogo	450	C-	691	D	D+
	Area 4 a		400		091		
Olympic	Region a	verage:		D		D	D

1/19/2005 Page 19 of 52

# \*\*\*Service Level Report By Activity \*\*\*

Activity: 3A1 Litter Pickup

SL Target **4.75** 

			Spring 20	004	Fall 2004		CY Avg.
Region	Area	Sect	EA/CLM	SL	EA/CLM	SL	Service Level
Southwes	t						
	1	1	606	D+	661	D	D
		2	633	D	726	D	D
	Area 1 a	average:		D+		D	D
	2	1	2184	F-	1645	F-	F-
	1	2	846	D	830	D	D
		3	5	A+	11	A+	A+
	Area 2 a	average:		C-		C-	C-
	3	1	220	B-	279	C+	B-
		2	258	C+	276	C+	C+
	Area 3 a	average:		B-		C+	C+
	4	1	421	С	430	С	С
		2	203	В	406	С	C+
	Area 4 a	verage:		C+		С	С
Southwest	Region a	verage:		С		C-	С
South Cer	ntral						
Godin Gei	1						
	Area 1 a	verage:	1488	F-	1773	F-	F-
	2						
		average:	297	C+	590	D+	С
	3						
	Area 3 a	verage:	954	D-	705	D	D
	4						
	Area 4 a	verage:	212	В	317	С	В-
South Central				D+		D	D
- Countral	region c	iverage.					
Eastern	T .				T T		П
	1		222		2446		<u> </u>
		verage:	698	D	2144	F-	F+
	2						<u> </u>
	Area 2 a	verage:	238	B-	316	С	C+
	3						
	Area 3 a	average:	695	D	640	D	D
	4						
	Area 4 a	verage:	313	С	246	B-	C+
Eastern	Region a	verage:		С		D+	C-
		Statou	ride Average:	D+		D+	D+
		Statew	iue Average.	D-F	J	DΤ	

# \*\*\*Service Level Report By Activity \*\*\*

Activity: 3A2 Noxious Weed Control

SL Target 2.75

			Spring 2004		Fall 2004		CY Avg.
Region	Area	Sect	% Roadside	SL	% Roadside	SL	Service Leve
Northwest							
	1						
	Area 1 a	verage:	1.98%	В	0.81%	A-	B+
	2						
	Area 2 a	verage:	3.15%	С	1.99%	В	В-
	3						
	Area 3 a	verage:	0.23%	A+	0.01%	A+	A+
	4						
	Area 4 a	verage:	0%	A+	0.04%	A+	A+
	5	_					
	Area 5 a	average:	0.03%	A+	0.03%	A+	A+
Northwest		_		A-		Α	A
		.vo.ugo.		,,			
North Cen					1		П
	1	1	0.25%	A+	0.5%	Α	A
		2	0%	A+	0.02%	A+	A+
	Area 1 a	average:		A+		Α	A+
	2	1	0.34%	Α	0.04%	A+	A+
		2	4.27%	С	1.06%	B+	B-
	Area 2 a	average:		В		Α	B+
	3	1	0.12%	A+	0.14%	A+	A+
		2	0.15%	A+	0.43%	Α	Α
		3	1.59%	В	0.02%	A+	Α
	Area 3 a	average:		Α		A+	Α
orth Central	Region a	verage:		Α		Α	Α
Olympic							
	1						
	Area 1 a	average:	0%	A+	0%	A+	A+
	2						
	Area 2 a	average:	0.12%	A+	0.14%	A+	A+
	3						
	Area 3 a	verage:	0.37%	Α	0.39%	Α	Α
	4						
	L	average:	0.28%	Α	1.29%	B+	Α
		average:		A+		Α	Α

1/19/2005 Page 21 of 52

# \*\*\*Service Level Report By Activity \*\*\*

Activity: 3A2 Noxious Weed Control

SL Target 2.75

			Spring 2004		Fall 2004		CY Avg.
Region	Area	Sect	% Roadside	SL	% Roadside	SL	Service Leve
Southwes	st						
	1	1	3.3%	С	0.15%	A+	B+
		2	0.24%	A+	0%	A+	A+
	Area 1 a	average:		В		A+	Α
	2	1	0.18%	A+	0%	A+	A+
		2	3.96%	С	5.1%	D+	C-
		3	0%	A+	0%	A+	A+
	Area 2 a	average:		A-		B+	A-
	3	1	0.12%	A+	0.02%	A+	A+
		2	0.18%	A+	0.09%	A+	A+
	Area 3 a	verage:		A+		A+	A+
	4	1	3.1%	C+	0.1%	A+	B+
		2	0.26%	Α	0.67%	Α	А
	Area 4 a	verage:		В		Α	A-
Southwest	Region a	verage:		A-		Α	Α
Carrella Ca							
South Ce	ntrai 1		1				
	The state of the s	average:	8.39%	D	9.34%	D	D
		average.	0.39 /6		9.34 /0		
	2		0.000/		00/	Α.	
		average:	0.63%	Α	0%	A+	Α
	3						
	Area 3 a	average:	1.91%	В	10.78%	D	С
	4						
	Area 4 a	average:	1.46%	В	3.13%	С	B-
outh Central	Region a	average:		В		С	C+
Eastern							
	1						
	Area 1 a	average:	1.13%	B+	3.25%	С	В
	2						1
		average:	0.43%	Α	0.24%	A+	A
	3						<u> </u>
		average:	1.43%	В	0.83%	<b>A-</b>	B+
		arciage.	110/0		0.0070		<del></del> _
	4 Aroa 4 a		0.09%	۸.	1.15%	B+	-  <u>^</u>
_		average:	0.09%	A+	1.13%		A
Eastern	Region a	verage:		Α		B+	Α-
		Statev	vide Average:	Α-	7 [	A-	A-
		Statev	viue Average.	Λ-		Λ-	<b>」</b> └──

1/19/2005 Page 22 of 52

# \*\*\*Service Level Report By Activity \*\*\*

Activity: 3A3 Nuisance Vegetation Control

SL Target 2.99

							¬
		Spring 2004		Fall 2004		CY Avg.	
Region	Area	Sect	% Roadside	SL	% Roadside	SL	Service Level
Northwest	t						
	1						
	Area 1 a	verage:	0.8%	Α	0.56%	A+	Α
	2						
	Area 2 a	verage:	4.64%	B-	2.07%	Α-	В
	3						
	Area 3 a	verage:	0.51%	A+	0.56%	A+	A+
	4						
	Area 4 a	verage:	0.69%	Α	2.8%	B+	Α
	5						
	Area 5 a	verage:	5.82%	C+	5.97%	C+	C+
Northwest		- 1		Α-		Α-	A-
						- 1	
North Cer	-	<del>, , , , , , , , , , , , , , , , , , , </del>		T			-11
	1	1	0.29%	A+	0.4%	A+	A+
		2	0.08%	A+	0.11%	A+	A+
	Area 1 a	verage:		A+		A+	A+
	2	1	1.32%	Α	1.64%	Α	Α
		2	0.01%	A+	1.13%	Α	A+
	Area 2 a	verage:		Α		Α	Α
	3	1	0.13%	A+	0.68%	Α	A+
		2	0.09%	A+	0.91%	Α	A+
		3	1.86%	Α	2.65%	B+	A-
	Area 3 a	verage:		Α		Α	Α
North Central	Region a	verage:		A+		Α	Α
Olympic							
	1						
	Area 1 a	verage:	0.32%	A+	0.06%	A+	A+
	2						
	Area 2 a	verage:	5.62%	C+	2.76%	B+	В
	3						
	Area 3 a	verage:	1.98%	A-	5.27%	C+	В
	4						
	Area 4 a	verage:	2.08%	A-	0.6%	A+	Α
Olympic	Region a	verage:		A-		A-	A-

1/19/2005 Page 23 of 52

# \*\*\*Service Level Report By Activity \*\*\*

Activity: 3A3 Nuisance Vegetation Control

SL Target 2.99

•			Spring 2004		Fall 20	CY Avg.	
Region	Area	Sect	% Roadside	SL	% Roadside	SL	Service Level
Southwes	t						
	1	1	0.72%	Α	2.99%	B+	A
		2	4.03%	В	9.39%	C-	C+
	Area 1 a	average:		A-		C+	В
	2	1	1.65%	Α	0.36%	A+	A
	•	2	13.38%	D	11.32%	D+	D+
		3	6.83%	С	0.77%	Α	В
	Area 2 a	average:		C+		B+	В
	3	1	3.12%	B+	1.13%	Α	A-
		2	3.83%	В	3.77%	В	В
	Area 3 a	average:		В		A-	B+
	4	1	0.59%	A+	1.89%	A-	A
		2	0.29%	A+	1.79%	Α	А
	Area 4 a	verage:		A+		Α	Α
Southwest	Region a	verage:		B+		B+	B+
0			•		•		<b>-</b>
South Ce	ntrai 1						П
		average:	5.15%	C+	3.44%	В	В
		average.	3.1376	<u> </u>	3.44 /6		
	2	average:	1.18%	Α	4%	В	B+
		average.	1.10%		470	В	D+
	3		10.240/	D.	0.000/	C-	C-
		average:	10.24%	D+	9.09%	<b>C</b> -	υ <u></u>
	4		7.550/		0.440/		<b> </b>
		average:	7.55%	С	3.11%	B+	B-
South Central	Region a	average:		C+		B-	B-
Eastern							
L	1						
	Area 1 a	verage:	2.8%	B+	3.53%	В	В
	2						
		average:	2.9%	B+	7.39%	С	B-
	3						
		average:	1.27%	Α	7.45%	С	В
	4	- 3-1					<u> </u>
		average:	0.43%	A+	0.88%	Α	A
Factorn	Region a	_ [	- 12,13	Α		В	B+
Lastern	ivedion a	.veraye.					
		Statev	vide Average:	B+		B+	B+
			-				

1/19/2005 Page 24 of 52

## \*\*\*Service Level Report By Activity \*\*\*

Activity: 3A4 Control of Vegetation Obstructions

SL Target 3.75

			Spring 2004		Fall 2004		CY Avg.
Region	Area	Sect	% CLM	SL	% CLM	SL	Service Level
Northwest	t						
	1						
	Area 1 a	average:	1.35%	B-	0%	A+	Α-
	2						
	Area 2 a	verage:	5.48%	D-	5.33%	D	D-
	3						
	Area 3 a	average:	1.35%	B-	4%	D+	С
	4	-					
	Area 4 a	average:	5.8%	D-	6.85%	F+	F+
	5						
		average:	7.89%	F	1.32%	B-	D+
Northwest		- 1		D+		С	C-
		.vo.ugo.					
North Cer							
	1	1	4.26%	D	2.13%	С	C-
		2	0%	A+	2.17%	С	B+
	Area 1 a	average:		В		С	B-
	2	1	0%	A+	0%	A+	A+
		2	0%	A+	0%	A+	A+
	Area 2 a	average:		A+		A+	A+
	3	1	6.38%	F+	0%	A+	C+
		2	4.17%	D	4.17%	D	D
		3	0%	A+	6.52%	F+	C+
	Area 3 a	average:		С		С	С
orth Central	Region a	average:		В		В	В
Olympic							
	1						
	Area 1 a	average:	2.63%	С	5.26%	D	D+
	2						
		average:	9.86%	F-	0%	A+	С
	3						i
		average:	4%	D+	1.33%	B-	С
	4	9-1					1
	L	average:	2.63%	С	0%	A+	В
Ol '-			2.0070		0,0		
Olympic	Region a	average:		D		В	С

1/19/2005 Page 25 of 52

# \*\*\*Service Level Report By Activity \*\*\*

Activity: 3A4 Control of Vegetation Obstructions

SL Target 3.75

	DA4 COI	F					1 -11
			Spring 20		Fall 200	CY Avg. Service Level	
Region	Area	Sect	% CLM	SL	% CLM	SL	Service Leve
Southwes	t						
	1	1	6.45%	F+	0%	A+	C+
		2	0%	A+	0%	A+	A+
	Area 1 a	average:		C+		A+	B+
	2	1	2.13%	С	0%	A+	B+
		2	0%	A+	0%	A+	A+
		3	2.27%	С	0%	A+	B+
	Area 2 a	verage:		В		A+	A-
	3	1	6.52%	F+	2.17%	С	D+
		2	2.17%	С	0%	A+	B+
	Area 3 a	verage:		D+		B+	C+
	4	1	0%	A+	0%	A+	A+
		2	4.26%	D	0%	A+	В
	Area 4 a	verage:		В		<b>A</b> +	A-
Southwest	Region a	verage:		C+		Α	B+
							JL
South Cer	ntral						П
	1						
	Area 1 a	average:	0%	A+	0%	A+	A+
	2						
	Area 2 a	average:	0%	A+	0%	A+	A+
	3						
	Area 3 a	verage:	1.33%	B-	1.33%	B-	B-
	4						
	Area 4 a	verage:	1.41%	B-	1.32%	B-	B-
outh Central		`  -		<b>A</b> -		Α-	A-
diii Geniiai	ixegion a	iverage					
Eastern							
	1						
	1 Area 1 a	average:	4.05%	D+	1.33%	B-	С
		average:	4.05%	D+	1.33%	B-	С
	Area 1 a		4.05% 1.35%	D+	1.33%	B- F+	C D+
	Area 1 a						
	2 Area 2 a	average:					
	Area 1 a  2  Area 2 a  3  Area 3 a	average:	1.35%	B-	6.76%	F+	D+
	Area 1 a  2  Area 2 a  3  Area 3 a	average:	1.35% 2.7%	B-	6.76%	F+	D+
	Area 1 a  2  Area 2 a  3  Area 3 a  4  Area 4 a	average:	1.35%	B- C	6.76%	F+ A+	D+ B
	Area 1 a  2  Area 2 a  3  Area 3 a	average:	1.35% 2.7%	B-	6.76%	F+	D+

1/19/2005 Page 26 of 52

# \*\*\*Service Level Report By Activity \*\*\*

Activity: 3A5 Landscape Maintenance

SL Target 3.99

			Spring 20	004	Fall 200	4	CY Avg.
Region	Area	Sect	Score	SL	Score	SL	Service Level
Northwest							
	Area a	average:					
Northwest R	Region a	verage:			5.8	C-	C-
North Cent	ral						11
							_
	Area a	average:					
North Central F	Region a	average:					
Olympic	ı						11
	Area a	average:					
Olympic F	Region a	average:			5.2	С	С
Southwest	1						11
							4
		average:					
Southwest F	Region a	verage:			4.5	С	С
South Cent	tral						
	Area a	average:					<u> </u>
South Central F	Region a	average:			5	С	С
Eastern		1		1			
							_
		average:	ı	1	I		_
Eastern F	Region a	verage:			5.8	C-	C-
					_		

1/19/2005 Page 27 of 52

# \*\*\*Service Level Report By Activity \*\*\*

Activity: 4A1 Bridge Deck Repair

SL Target 3.99

			Spring 2	2004	Fall 200	04	CY Avg.
Region	Area	Sect	% Def.	SL	% Def.	SL	Service Level
Northwest							
	1						
	Area 1 a	verage:			0.0109%	В	В
	2						
	Area 2 a	verage:			0.0058%	В	В
	3						
	Area 3 a	verage:			0%	A+	A+
	4						
	Area 4 a	verage:			0.0077%	В	В
	5						
	Area 5 a	verage:			0.0464%	C-	C-
Northwest F	Region a	verage:				В	В
North Cent	ral						1
North Cent	1						
	Area 1 a	verage:			0.0097%	В	В
	2						
	Area 2 a	verage:			0.0101%	В	В
	3						
	Area 3 a	verage:			0.0015%	Α	Α
North Central F	Region a	verage:			0%	В	Α
Olympic	1 4			1	_		
	1 Area 1 a	Vorago			0.002%	Α-	A-
	Area 1 a	iverage.			0.002%	A-	A-
	2				0.00000/	В	В
	Area 2 a	verage:		<u> </u>	0.0098%	В	В
	3				00/	Λ.	Δ.
	Area 3 a	verage:			0%	A+	A+
	4				0.00040/	Α.	Α.
	Area 4 a	- 1			0.0004%	A+	A+
Olympic Region average						Α	Α

1/19/2005 Page 28 of 52

# \*\*\*Service Level Report By Activity \*\*\*

Activity: 4A1 Bridge Deck Repair
----------------------------------

SL Target 3.99

			Spring 20	004	Fall 200	)4	CY Avg.
Region	Area	Sect	% Def.	SL	% Def.	SL	Service Leve
Southwes	st						
	1						
	Area 1 a	verage:			0.0002%	A+	A+
	2						
	Area 2 a	verage:			0.0003%	A+	A+
	3						
	Area 3 a	verage:			0.0233%	C+	C+
	4						
	Area 4 a	verage:			0%	A+	A+
Southwest	Region a	verage:				Α	Α
South Ce	ntral						
South Ce	ntrai 1						
	Area 1 a	verage			0.0032%	B+	B+
	2						
	Area 2 a	verage:			0.0253%	С	С
	3				0.020070		
	Area 3 a	verage:			0.0012%	Α	A
	4	Tronago			0.001270		
	Area 4	average:			0.0064%	В	В
uth Cantral		·			0.000476		
uth Central	Region a	iverage:				В	В
Eastern							
	1						
	Area 1 a	verage:			0.0179%	C+	C+
	2					_	
	Area 2 a	verage:			0.0046%	B+	B+
	3						
	Area 3 a	verage:			0%	A+	A+
	4						
	Area 4 a	verage:			0.1951%	F	F
Eastern	Region a	verage:				B-	B-
	-	_	-	-			
		Statew	ide Average:			B+	B+

1/19/2005 Page 29 of 52

# \*\*\*Service Level Report By Activity \*\*\*

Activity: 4A2 Structural Bridge Repair

SL Target 3.75

•		Spring 2004		Fall 2004		CY Avg.
Area	Sect	% Completed	SL	% Completed	SL	Service Level
Area a	average:					
Region a	average:			50%	F+	F+
ral						
Area a	average:					
Region a	average:			92.86%	A-	Α-
	1					
Area a	average:			1		
Region a	average:			77.14%	C+	C+
						_
	_					
Region a	average:			90.62%	Α-	A-
tral						
Area a	average:					
	_					
	average:			90.62%	A-	A-
	_			90.62%	A-	A-
Region a	average:			90.62%	A-	A-
Region a	_					
Region a	average:			90.62%	A-	A-
	Area a Region a Region a Region a Region a Region a	Area average: cral Area average: Region average: Region average: Region average: Region average: Region average:	Area average: Region average:	Area average: Region average:	Area average:  Region average:  Region average:  Region average:  Region average:  Area average:  Area average:  Region average:  Region average:  Region average:  Region average:  Region average:  Area average:  Region average:	Area Sect % Completed SL % Completed SL  Area average: Region average: Region average:  Area average: Region average:  Area average: Region average:  Region average:  Region average:  Region average:  Region average:  Area average:  Region average:  Region average:  Area average:  Region average:  Area average:  Region average:  Area average:  Region average:  Area average:  Region average:  Re

1/19/2005 Page 30 of 52

# \*\*\*Service Level Report By Activity \*\*\*

Activity: 4A3 Bridge Cleaning

SL Target 3.75

			Spring 2004		Fall 200	CY Avg.	
Region	Area	Sect	Score	SL	Score	SL	Service Level
Northwest							
	1						
	Area 1 a	verage:			2.17	Α	Α
	2						
	Area 2 a	verage:			3.75	В	В
	3						
	Area 3 a	verage:			3.57	В	В
	4						
	Area 4 a	verage:			2.75	A-	A-
	5						
	Area 5 a	verage:			3.16	B+	B+
Northwest F	Region a	verage:				B+	B+
North Cent	ral						
	1						
	Area 1 a	verage:			3.48	B+	B+
	2						
	Area 2 a	verage:			2.95	A-	A-
	3						
	Area 3 a	verage:			3	B+	B+
North Central F	Region a	verage:			2	B+	Α-
Olympic							
	1						
	Area 1 a	verage:			3.57	В	В
	2						
	Area 2 average				4.18	В	В
	3						
	Area 3 a	verage:			5.3	C+	C+
	4						
	Area 4 a	verage:			3.2	B+	B+
Olympic F	Region a	verage:				В	В

1/19/2005 Page 31 of 52

# \*\*\*Service Level Report By Activity \*\*\*

Activity: 4A3 Bridge Cleaning

SL Target 3.75

			Spring 20	004	Fall 200	CY Avg.	
Region	Area	Sect	Score	SL	Score	SL	Service Level
Southwest							
	1						
ı	Area 1 a	verage:			2.97	A-	Α-
	2						
i	Area 2 a	verage:			3.14	B+	B+
	3						
	Area 3 a	verage:			3.07	B+	B+
	4						
	Area 4 a	verage:			3.22	B+	B+
Southwest F	Region a	verage:				B+	B+
South Cent	tral						
South Cent	1						
		verage:			3.12	B+	B+
	2						
		verage:			2.56	<b>A</b> -	A-
	3						
		verage:			3	B+	B+
	4						
	Area 4 a	verage:			3	B+	B+
outh Central F		- L				A-	A-
	vegion a	iverage.				Α-	A-
Eastern	1	, ,					
	1						
ı		verage:			3.33	B+	B+
	2						
I	Area 2 a	verage:			3.05	B+	B+
	3						
i	Area 3 a	verage:			2.7	A-	A-
	4						
ı	Area 4 a	verage:			3.75	В	В
Eastern F	Region a	verage:				B+	B+
		State	wide Average:			B+	B+

1/19/2005 Page 32 of 52

# \*\*\*Service Level Report By Activity \*\*\*

Activity: 4B1 Movable and Floating Bridge Operations

SL Target 2.75

-			Spring 2004 Fall 200		Fall 200	)4	CY Avg.
Region	Area	Sect	% Delayed	SL	% Delayed	SL	Service Level
Northwest							
A	Area a	average:					
Northwest Re	gion a	average:			2%	B+	B+
North Centra	ı						
A	Area a	average:					
North Central Re	gion a	average:					
Olympic							
A	Area a	average:					
Olympic Re	gion a	average:			2.35%	B+	B+
Southwest			_				
A	Area a	average:					
Southwest Re	gion a	average:					
South Centra	al						
A	Area a	average:					
South Central Re	gion a	average:			15.38%	D	D
Eastern							
A	Area a	average:					
Eastern Re	gion a	average:					
		States	vide Average:			B-	В-
		Statev	viue Average.		_		<u> </u>

1/19/2005 Page 33 of 52

## \*\*\*Service Level Report By Activity \*\*\*

**4B2 Keller Ferry Operations** Activity: SL Target 2.75 Fall 2004 CY Avg. Service Level Area Sect Score SL Score SL Region **Northwest** Area average: Northwest Region average: **North Central** Area average: North Central Region average: **Olympic** Area average: Olympic Region average: **Southwest** Area average: Southwest Region average: **South Central** Area average: South Central Region average: **Eastern** 

18/365

В

В

В

В

1/19/2005 Page 34 of 52

Area average:

Statewide Average:

Eastern Region average:

# \*\*\*Service Level Report By Activity \*\*\*

Activity: 4B3 Urban Tunnel Systems

SL Target 2.99

			Spring 2004		Fall 2004		CY Avg.
Region	Area	Sect	Closure/Year	SL	Closure/Year	SL	Service Level
Northwest							
	Area	average:					
Northwest R	egion	average:			7	В	В
North Cent	ral						
	Area	average:					
North Central R	Region	average:					
Olympic							
	Area	average:					
Olympic F	Region	average:					
Southwest	•						
	Area	average:					
Southwest R	Region	average:					
South Cent	ral						
	Area	average:					
South Central F	Region	average:					
Eastern	•						
	Area	average:					
Eastern R	Region	average:					
		Ctoto:	uido Avorossa [			В	В
		State	wide Average:		J l	В	В

1/19/2005 Page 35 of 52

# \*\*\*Service Level Report By Activity \*\*\*

Activity: 5B1 Snow and Ice Control Operations

SL Target

			Spring 2004		Fall 2004		CY Avg.
Region	Area	Sect	Score	SL	Score	SL	Service Level
Northwest							
	1						
	Area 1 a	verage:	3.7	С			С
	2						
	Area 2 a	verage:	1.9	A-			A-
	3						
	Area 3 a	verage:	3.6	С			С
	4						
	Area 4 a	verage:	5	D-			D-
	5						
	Area 5 a	verage:	3	C+			C+
Northwest F	Region a	verage:		С			С
North Cent	ral						
North Cent	1	1	1.2	A+			A+
		2	1.9	A-			A-
	Area 1 a	verage:		Α			Α
	2	1	1.8	A-			A-
	Area 2 a	verage:		A-			A-
	3	1	2	B+			B+
		2	2.3	В			В
		3	2.7	В			В
	Area 3 a	verage:		В			В
North Central F	Region a	verage:		A-			A-
Olympic							
C.Jp.c	1						
	Area 1 a	verage:	3.6	С			С
	2						
	Area 2 a	verage:	2.2	В			В
	3						
	Area 3 a	verage:	2.4	В			В
	4						
	Area 4 a	verage:	3	B-			B-
Olympic F	Region a	verage:		B-			B-

1/19/2005 Page 36 of 52

# \*\*\*Service Level Report By Activity \*\*\*

Activity: 5B1 Snow and Ice Control Operations

SL Target

			Spring 2	Spring 2004		Fall 2004	
Region	Area	Sect	Score	SL	Score	SL	Service Level
Southwes	t						
	2	1	1.8	A-			A-
		2	1.5	Α			Α
		3	2.3	В			В
	Area 2 a	average:		A-			A-
	3	1	2.5	В			В
		2	3.2	C+			C+
	Area 3 a	average:		B-			B-
	4	1	3	C+			C+
		2	3.1	C+			C+
	Area 4 a	average:		C+			C+
Southwest	Region a	average:		В			В
South Co.	ntual						
South Ce	ntrai 1		1				П
		average:	1.8	A-			Α-
	2	average	1.0		<u> </u>		
		Noraga.	2.2	B+			B+
		average:	2.2	D+			D+
	3		1.0				
		average:	1.9	Α-	<u> </u>	I	Α-
	4			_			
	Area 4 a	average:	1.8	Α-			Α-
South Central	Region a	average:		A-			A-
Eastern							
	1						
	L	average:	3.3	С			С
	2						
		average:	2.6	В			В
	3						]
		average:	2.4	В			В
F4			۵.٦				J L
⊨astern	Region a	average:		В-			B-
		Statew	ride Average:	В			В
		Juiow	/ oi ago.		_	L	

1/19/2005 Page 37 of 52

# \*\*\*Service Level Report By Activity \*\*\*

Activity: 6A1 Pavement Striping Maintenance

SL Target 2.99

•							
			Spring 2004		Fall 2004		CY Avg.
Region	Area	Sect	% Def.	SL	% Def.	SL	Service Level
Northwest							
	Area a	average:					
Northwest	Region a	average:	13.81%	D-	1.96%	B+	С
North Cen	tral						
	Area	average:					
orth Central	Region	average:	6.27%	С	0.57%	Α	В
Olympic							
	A ====						
		average:					_  <u> </u>
Olympic	Region	average:	2.35%	В	0.73%	Α	B+
Southwest	t		Ţ				П
	Area :	average:					
Southwest		· -	1.42%	B+	0.83%	A-	A-
South Cer	ntral						
	Area a	average:					
outh Central	Region	average:	6.18%	C+	0.38%	Α	В
Eastern					<del> </del>		
	Area	average:					
Eastern	Region a	average:	18.89%	F-	0.69%	Α	С
		Statewi	de Average:	С		Α	В
			<b>0</b> - L		L		

1/19/2005 Page 38 of 52

# \*\*\*Service Level Report By Activity \*\*\*

			Spring 2	004	Fall 200	)4	CY Avg.
Region	Area	Sect	% Def.	SL	% Def.	SL	Service Leve
Northwest	t				•		<u> </u>
	1						
	Area 1 a	verage:	11%	C+	14.18%	С	С
	2						
	Area 2 a	verage:	19.63%	C-	25.23%	D	D+
	3						
	Area 3 a	verage:	9.88%	B-	4.12%	A-	В
	4						
	Area 4 a	verage:	14.5%	С	11.88%	C+	С
	5						
	Area 5 a	verage:	23.28%	D	6.05%	B+	С
Northwest	Region a	verage:		С		C+	С
							1
North Cer		<u> </u>	0.440/	Δ.	0.000/	Δ.	Π
	1	1 2	0.44%	A+	0.26%	A+	A+
	Area 1 a		6.83%	В <b>А</b>	5.01%	B+ <b>A</b>	B+ <b>A</b>
			0.040/		0.000/		J L
	2	1 2	0.81% 0%	A+ A+	3.26% 1.3%	A A	A A+
	Area 2 a		0%	A+ A+	1.3%	A A	A+ A
			00/		00/		]
	3	1 2	0%	A+ A+	0% 0%	A+ A+	A+ A+
		3	0%	A+	076	A+	
	Area 3 a			A+		A+	A+
orth Central		· -		Α		Α	A
ortii Gentrai	ixegion a	iverage.					
Olympic		1					11
	1						
	Area 1 a	verage:	12.85%	С	4.75%	Α-	В
	2						
	Area 2 a	verage:	8.39%	В	5.29%	B+	В
	3						
	Area 3 a	verage:	5.3%	B+	2.55%	Α	A-
	4						
	Area 4 a	verage:	14.38%	С	4.97%	A-	В
Olympic	Region a	verage:		B-		A-	В

1/19/2005 Page 39 of 52

### \*\*\*Service Level Report By Activity \*\*\*

			Spring 20	004	Fall 200	04	CY Avg.
Region	Area	Sect	% Def.	SL	% Def.	SL	Service Leve
Southwes	st						
	1	1	19.11%	C-	20.55%	D+	C-
		2	40.68%	F-	40.03%	F-	F-
	Area 1 a	verage:		D-		D-	D-
	2	1	59.19%	F-	12.74%	С	D
		2	12.94%	С	14.01%	С	С
		3	8.73%	В	2.21%	Α	B+
	Area 2 a	verage:		C-		В	С
	3	1	21.33%	D+	15.32%	С	C-
		2	18.63%	C-	13.12%	С	С
	Area 3 a	verage:		C-		С	С
	4	1	7.29%	В	19.14%	C-	C+
		2	9.09%	B-	9.07%	B-	B-
	Area 4 a	verage:		В		С	C+
							1
Southwest South Ce	Region a	verage:		C-		С	
	ntral 1 Area 1 a		63.37%	F-	47.92%	C F-	F-
	ntral	verage:	63.37%		47.92%		
	ntral 1 Area 1 a	verage:		F-		F-	F-
	ntral 1 Area 1 a 2 Area 2 a	verage:		F-		F-	F-
	ntral 1 Area 1 a 2 Area 2 a	verage:	0%	F- A+	0%	F-	F- A+
	1 Area 1 a 2 Area 2 a 3 Area 3 a	verage:	0%	F- A+	0%	F-	F- A+
	1 Area 1 a 2 Area 2 a 3 Area 3 a 4 Area 4 a	verage:	0%	F- A+	0% 4.44%	F- A+	F- A+
South Ce	1 Area 1 a 2 Area 2 a 3 Area 3 a 4 Area 4 a	verage:	0%	F- A+ C	0% 4.44%	F- A+ A- B+	F- A+ B-
South Ce	ntral  1 Area 1 a  2 Area 2 a  3 Area 3 a  4 Area 4 a  Region a	verage:	0%	F- A+ C	0% 4.44%	F- A+ A-	F- A+ B-
South Ce	ntral  1 Area 1 a  2 Area 2 a  3 Area 3 a  4 Area 4 a  Region a	verage:	0% 0% 15%	F- A+ C B-	0% 4.44% 5.3%	F- A+ B+ B	F- A+ B- B-
South Ce	ntral  1 Area 1 a  2 Area 2 a  3 Area 3 a  4 Area 4 a  Region a	verage:	0%	F- A+ C	0% 4.44%	F- A+ A-	F- A+ B-
South Ce	ntral  1 Area 1 a  2 Area 2 a  3 Area 3 a  4 Area 4 a  Region a  1 Area 1 a	verage:  verage:  verage:  verage:	0% 0% 15% 4.33%	F- A+ C B-	0% 4.44% 5.3% 8.02%	F- A+ B+ B	A+  A  B-  B-  B+
South Ce	1 Area 1 a Area 2 a Area 4 a Region a Area 1 a Area 2 a Area 2 a	verage:  verage:  verage:  verage:	0% 0% 15%	F- A+ C B-	0% 4.44% 5.3%	F- A+ B+ B	F- A+ B- B-
South Ce	1 Area 1 a Area 3 a Area 4 a Area 1 a Area 1 a Area 1 a Area 2 a	average: average: average: average: average:	0% 0% 15% 4.33% 23.78%	F- A+ C B- D	0% 4.44% 5.3% 8.02% 20.39%	F- A+ B+ B D+	B- B- D+
South Ce	1 Area 1 a 2 Area 2 a 4 Area 1 a 2 Area 2 a 4 Area 3 Area	average: average: average: average: average:	0% 0% 15% 4.33%	F- A+ C B-	0% 4.44% 5.3% 8.02%	F- A+ B+ B	A+  A  B-  B-  B+
South Ce	1 Area 1 a Area 3 a Area 4 a Area 1 a Area 1 a Area 1 a Area 2 a	average: average: average: average: average: average:	0% 0% 15% 4.33% 23.78%	F- A+ C B- D	0% 4.44% 5.3% 8.02% 20.39%	F- A+ B+ B D+	F-  A+  A  B-  B-  B-  D+

1/19/2005 Page 40 of 52

Statewide Average:

B-

В

В

# \*\*\*Service Level Report By Activity \*\*\*

Activity: 6A3 Pavement Marking Maintenance

SL Target **4.25** 

			Spring 2	004	Fall 200	Fall 2004	
Region	Area	Sect	% Def.	SL	% Def.	SL	Service Level
Northwes	t						
	1						
	Area 1 a	verage:	25.71%	D	7.45%	В	С
	2						
	Area 2 a	verage:	6.11%	В	6.8%	В	В
	3						
	Area 3 a	verage:	34.55%	F	18.37%	C-	D
	4						
	Area 4 a	verage:	15.88%	С	11.54%	C+	С
	5						1
	Area 5 a	verage:	23.44%	D	24.36%	D	D
Northwest		- L		D+		С	С
							JL <b>-</b>
North Cei				_			П _
	1	1	39.29%	F-	3.7%	B+	D+
		2	0%	A+	0%	A+	A+
	Area 1 a	verage:		С		Α	В
	2	1	0%	A+	7.14%	В	A-
		2	0%	A+		_	A+
	Area 2 a	verage:		A+		В	Α-
	3	1	37.04%	F	5.88%	В	D+
		2	75%	F-	0%	A+	С
		3	0%	A+	40%	F-	С
	Area 3 a	verage:		D+		C+	С
North Central	Region a	verage:		B-		В	В
Olympic							
- J.I.Ip.0	1						
	Area 1 a	verage:	14.41%	С	13.89%	С	С
	2						
	Area 2 a	verage:	18.99%	C-	47.62%	F-	D-
	3						
	Area 3 a	verage:	1.64%	A-	14.71%	С	В
	4						1
	Area 4 a	verage:	10.81%	C+	6.25%	В	B-
Olympic	Region a			C+		C-	С
Ciyilipic	ivedion a	iverage.		Oτ		<u> </u>	

1/19/2005 Page 41 of 52

# \*\*\*Service Level Report By Activity \*\*\*

Activity: 6A3 Pavement Marking Maintenance

SL Target **4.25** 

			Spring 20	004	Fall 200	CY Avg.	
Region	Area	Sect	% Def.	SL	% Def.	SL	Service Leve
Southwes	st						
	1	1	0%	A+	25%	D	B-
	•	2	83.33%	F-	19.23%	C-	D-
	Area 1 a	average:		С		D+	C-
	2	1	5.26%	В	0%	A+	A
		2	26.67%	D	80%	F-	F
		3	0%	A+			A+
	Area 2 a	average:		В		С	C+
	3	1	5.26%	В	0%	A+	А
		2	43.9%	F-	63.64%	F-	F-
	Area 3 a	verage:		D+		С	C-
	4	1	0%	A+	0%	A+	A+
		2	0%	A+	31.25%	F+	C+
	Area 4 a	verage:		A+		C+	B+
Southwest	Region a	verage:		B-		С	C+
Courtly Co							
South Ce	ntrai 1						П
		average:			0%	A+	A+
	_	average.			076	АТ	AT
	2		00/	Λ.	40.000/	F-	-
	Area 2 a	average.	0%	A+	42.86%	Г-	С
	3		44.000/		00.570/		-
		average:	11.29%	C+	28.57%	D-	C-
	4						-  <u>-</u>
	Area 4 a	average:	10.09%	C+	18.18%	C-	С
outh Central	Region a	average:		В		C-	C+
Eastern							
	1						
	Area 1 a	verage:	14.29%	С	28%	D-	D+
	2						
		verage:	94.12%	F-	0%	A+	С
	3						
		average:	100%	F-	0%	A+	С
	4		10070	-	3,3		
		average:	40%	F-	3.05%	B+	D+
<b>-</b> .			40 /0		3.03 /6		_
Eastern	Region a	verage:		F		B+	C-
		Statewi	de Average:	С		C+	С
		StateWi	as Average.	<u> </u>	<u> </u>	<u> </u>	JL

1/19/2005 Page 42 of 52

### \*\*\*Service Level Report By Activity \*\*\*

Activity:	6A4	Regulatory	Sign	Maintenance
-----------	-----	------------	------	-------------

SL Target 3.75

•			_				
			Spring 20	004	Fall 200	)4	CY Avg.
Region	Area	Sect	% Def.	SL	% Def.	SL	Service Leve
Northwest							
	Area a	average:					
Northwest	Region a	average:	0%	A+	1.54%	В	A-
North Cen	tral						
	Area a	average:					
orth Central	Region a	average:	3.51%	С	3.39%	С	С
Olympic	T						П
	Δrea :	average:					
Olympic			7.43%	D	7.43%	D	D
Southwest							
Southwest							
	Area a	average:					
Southwest	Region a	average:	1.7%	В	1.13%	B+	В
South Cer	tral						
		average:					
outh Central	Region	average:	2.16%	C+	1.49%	В	B-
Eastern	1	1		ı			
		average:					
Eastern	Region a	average:	2.5%	C+	5.09%	D+	С
		Statew	ide Average:	B-		C+	C+
					L		

1/19/2005 Page 43 of 52

# \*\*\*Service Level Report By Activity \*\*\*

Activity: 6A5 Guide Sign Maintenance

SL Target 2.99

•			0 / 000/		= "	0)/ 4	
			Spring 2		Fall 200		CY Avg.
Region	Area	Sect	% Def.	SL	% Def.	SL	Service Level
Northwest							
	Area a	average:					
Northwest	Region a	average:	0.55%	Α	2.67%	B+	Α
North Cen	tral						
	Area	average:					
North Central	Region	average:	3.53%	В	1.49%	Α	B+
Olympic							
	Area	average:					
Olympic	Region	average:	10.28%	D+	10.28%	D+	D+
Southwest	t T	1	1				П
	A ** 0.0	20000000					
		average:					<u> </u>
Southwest	Region a	average:	4.71%	B-	0.96%	Α	B+
South Cer	ntral						П
	Area	average:					
South Central	Region	average:	1.71%	A-	2.37%	B+	A-
Eastern	_	1					
	Area	average:					
Eastern	Region a	average:	3.66%	В	5.18%	C+	B-
		_ Statew	ide Average:	В		В	В
					l l	-	

1/19/2005 Page 44 of 52

# \*\*\*Service Level Report By Activity \*\*\*

Activity: 6A6 Gu	uidepost N	<b>laintenance</b>
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SL Target **4.25** 

			Spring 2004		Fall 2004		CY Avg.
Region	Area	Sect	% Def.	SL	% Def.	SL	Service Level
Northwest	t						
	1						
	Area 1 a	average:	22.62%	F	12.71%	D	D-
	2						
	Area 2 a	average:	8.45%	С	9.05%	C-	C-
	3						
	Area 3 a	average:	7.53%	С	6.06%	C+	С
	4						
	Area 4 a	average:	12.5%	D	19.2%	D-	D
	5						
	Area 5 a	average:	18.99%	D-	8.05%	С	D
Northwest	Region a	verage:		D		C-	D+
North Cer		1 . 1			T T		т
	1	1	4.26%	B-	2.96%	В	В
		2	1.92%	B+	2.05%	В	B+
		average:		В		В	В
	2	1	8.12%	С	3.26%	В	C+
		2	16.34%	D	35.17%	F-	F
	Area 2 a	average:		D+		D+	D+
	3	1	5.23%	C+	5.03%	C+	C+
		2	11.76%	D+	1.9%	B+	C+
		3	8.44%	С	6.08%	C+	С
	Area 3 a	average:		С		B-	C+
North Central	Region a	verage:		С		C+	С
Olympic							
, , , , , ,	1						
	Area 1 a	average:	8.99%	C-	3.65%	В	C+
	2						
		average:	11.32%	D+	23.42%	F	D
	3						
		average:	6.07%	C+	4.48%	B-	C+
	4						
		average:	1.19%	B+	2.52%	В	B+
Olympia	Region a			C		C	C
Olympic	Region a	iverage:		5		U	

1/19/2005 Page 45 of 52

# \*\*\*Service Level Report By Activity \*\*\*

Activity: 6A6 Guidepost Maintenance

SL Target **4.25** 

			Spring 20	004	Fall 200	)4	CY Avg.
Region	Area	Sect	% Def.	SL	% Def.	SL	Service Level
Southwes	st						
	1	1	15.15%	D	13.24%	D	D
		2	44.44%	F-	20.9%	F+	F
	Area 1 a	verage:		F+		D	D-
	2	1	5.06%	C+	0%	A+	B+
		2	35.64%	F-	31.46%	F-	F-
		3	24.56%	F	0%	A+	C+
	Area 2 a	verage:		D-		В	С
	3	1	6.25%	С	6.67%	С	С
		2	7.69%	С	10.53%	D+	C-
	Area 3 a	verage:		С		С	С
	4	1	2.08%	В	9.68%	C-	C+
		2	12.79%	D	14.71%	D	D
	Area 4 a	verage:		С		D+	С
Southwest	Region a	verage:		D+		C-	C-
Carrella Ca							
South Ce	ntrai 1						П
	Area 1 a	verage:	14.52%	D	12.46%	D+	D
		TVCTage	14.52 /0		12.4070		
	2	l l	1.010/	В.	1 200/	р.	В.
	Area 2 a	iverage:	1.91%	B+	1.28%	B+	B+
	3		40.000/		45.000/		<u> </u>
	Area 3 a	verage:	13.98%	D	15.02%	D	D
	4					_	_
	Area 4 a	verage:	9.26%	C-	15.29%	D	D+
South Central	Region a	verage:		С		C-	C-
Eastern							
	1						
	Area 1 a	verage:	14.25%	D	6.37%	С	C-
	2						1
	Area 2 a	verage:	18.7%	D-	19.02%	D-	D-
	3						1
	Area 3 a	verage:	8.93%	C-	1.38%	B+	В-
	4						<u> </u>
	Area 4 a	verage:	7.02%	С	3.06%	В	В-
Eastern	Region a			D+		C+	C
		Statewi	de Average:	C-	] [	С	С

### \*\*\*Service Level Report By Activity \*\*\*

SL Target 2.25

			Spring 2004		Fall 2004		CY Avg.
Region	Area	Sect	% Def.	SL	% Def.	SL	Service Level
Northwest							
	1						
	Area 1 a	average:	0.19%	A+	0.69%	Α	Α
	2						
	Area 2 a	verage:	0.31%	Α	9.07%	D-	C+
	3						
	Area 3 a	verage:	0.79%	A-	0.16%	A+	Α
	4						
	Area 4 a	verage:	0.76%	A-	1.96%	В	B+
	5	[					
	Area 5 a	verage:	1.27%	B+	0.74%	Α	Α-
Northwest		[		Α		В	B+
				,,			
North Cen							П
	1	1	0.4%	Α	0.11%	A+	A
		2	0.6%	Α	0.83%	A-	A
	Area 1 a	verage:		Α		Α	Α
	2	1	0.83%	A-	1.11%	B+	A-
		2	0%	A+	0%	A+	A+
	Area 2 a	average:		Α		Α	Α
	3	1	2.47%	В	1.08%	B+	В
		2	0.63%	Α	0.07%	A+	Α
		3	0%	A+	0%	A+	A+
	Area 3 a	average:		A-		Α	Α
orth Central	Region a	verage:		Α		Α	Α
Olympic							
	1						
	Area 1 a	verage:	0.41%	Α	0.01%	A+	A+
	2						
	Area 2 a	verage:	1.95%	В	1.7%	В	В
	3						
		verage:	0.59%	Α	0.19%	<b>A</b> +	Α
	4						
	<u> </u>	verage:	0.16%	A+	0.18%	A+	A+
		verage:		Α		Α	Α

1/19/2005 Page 47 of 52

# \*\*\*Service Level Report By Activity \*\*\*

Activity: 6A7 Guardrail Maintenance

SL Target 2.25

Region Southwes	t 1	Sect	% Def.	SL	% Def.	SL	Service Leve
Southwes		T					
	1						
		1	0.66%	Α	0.35%	Α	A
		2	0.47%	Α	0%	A+	A+
	Area 1 a	verage:		Α		A+	Α
	2	1	0%	A+	0.52%	Α	А
		2	0.14%	A+	0.13%	A+	A+
		3	1.2%	B+	0%	A+	А
	Area 2 a	verage:		Α		A+	Α
	3	1	0%	A+	0.04%	A+	A+
		2	1.3%	B+	0.57%	Α	A-
	Area 3 a	verage:		Α		Α	Α
	4	1	0%	A+	0.04%	A+	A+
		2	0.14%	A+	0.62%	Α	А
	Area 4 a	verage:		A+		Α	A+
Southwest	Region a	verage:		Α		Α	Α
South Cer							
	1			_			<u> </u>
	Area 1 a	verage:	0.2%	A+	0.38%	Α	Α
	2						
	Area 2 a	verage:	0.35%	Α	0.24%	A+	A
	3						
	Area 3 a	verage:	0%	A+	0.15%	A+	A+
	4						
	Area 4 a	verage:	0.18%	A+	1.02%	B+	Α
outh Central	Region a	verage:		A+		Α	A
Eastern							
	1						
	Area 1 a	verage:	5.01%	D+	0.52%	Α	B-
	2						
	Area 2 a	verage:	0%	A+	0.27%	Α	A+
	3						
	Area 3 a	verage:	0.45%	Α	0.11%	A+	Α
	4						
	Area 4 a	verage:	0.47%	Α	0%	A+	A+
Eastern	Region a	verage:		A-		A+	A
		Statewi	de Average:	Α		A	A

# \*\*\*Service Level Report By Activity \*\*\*

Activity: 6B1 Traffic Signal Systems

SL Target 3.75

-			Spring 20	004	Fall 2004		CY Avg.
Region	Area	Sect	Rep./Sig./Yr	SL	Rep./Sig./Yr	SL	Service Level
Northwest							
	Area	average					
Northwest I	Region	average:			2.31	D	D
North Cen	tral						
	Area	average:					
North Central	Region	average:			0.68	В	В
Olympic							
	Area	average:					
Olympic	Region	average:			1.22	C+	C+
Southwest							
		average:					
Southwest	Region	average:			0.18	Α	Α
South Cen	tral						
	Area	average:					
South Central	Region	average:			1.21	C+	C+
Eastern							
		average:	1				]
Eastern	Region	average:			2.36	D	D
		Statev	vide Average:		] [	C+	C+
			J .				J

1/19/2005 Page 49 of 52

# \*\*\*Service Level Report By Activity \*\*\*

Activity: 6B2 Highway Lighting Systems

SL Target 2.75

	_	, ., _	<u> </u>				
			Spring 20	004	Fall 2004		CY Avg.
Region	Area	Sect	% Mlfnctn	SL	% MIfnctn	SL	Service Level
Northwest							
- -	Area a	average:					
Northwest Re	egion a	average:	2.54%	Α	4.9%	Α-	A
North Centra	al	1 1					П
	Area a	average:					
North Central Ro			3.45%	Α	5%	B+	A-
Olympic			1				П
	Area a	average:					
Olympic R	egion a	average:	1.28%	Α	3.69%	Α	A
Southwest		1 1					П
	Area a	average:					
Southwest Re	egion a	average:	3.42%	Α	6%	В	B+
South Centr	ral	1 1					П
	Area a	average:					
outh Central R	egion a	average:	1.31%	Α	2.25%	Α	A
Eastern			Г				П
	Area a	average:					
Eastern Ro	egion a	average:	2.4%	Α	2.19%	Α	A
		Statev	vide Average:	A		A-	Α

1/19/2005 Page 50 of 52

# \*\*\*Service Level Report By Activity \*\*\*

Activity: 6B3 Intelligent Traffic Systems

SL Target 3.75

		_					
			Spring 20	04	Fall 2004		CY Avg.
Region	Area	Sect	Rep./ITS/Yr	SL	Rep./ITS/Yr	SL	Service Leve
Northwest							
	Area	average:					
Northwest F	Region a	average:			1.34	С	С
North Cent	ral						
	Area	average:					
orth Central F	Region	average:			0.66	В	В
Olympic	1		т				Ш
							_
		average:					
Olympic I	Region	average:			3.54	F	F
Southwest	1				T T		П
	Area :	average:					-
Southwest F					0.1	A+	A+
South Cen	tral						
Godin Gon	<u> </u>						
	Area	average:					
uth Central I	Region	average:			1.11	C+	C+
Eastern							
	Area	average:					
Eastern F	Region a	average:			0.48	Α-	Α-

1/19/2005 Page 51 of 52

# \*\*\*Service Level Report By Activity \*\*\*

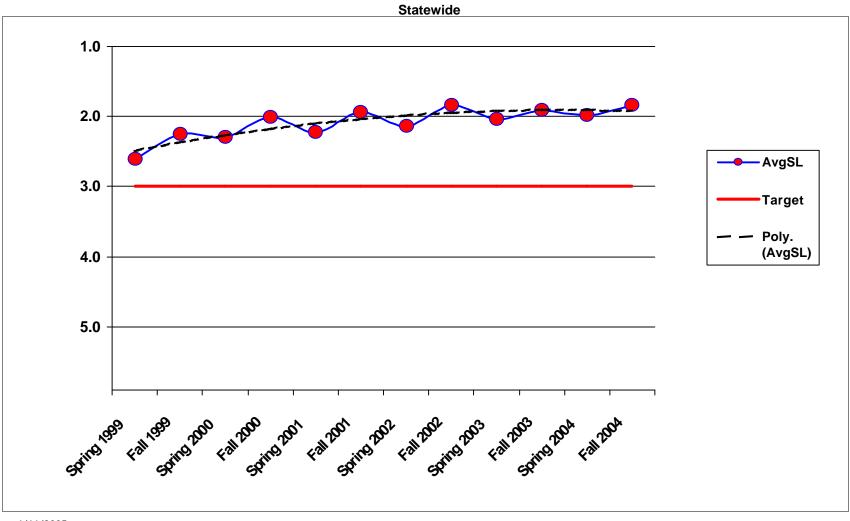
Activity: 7B1 Rest Area Operations

SL Target 2.75

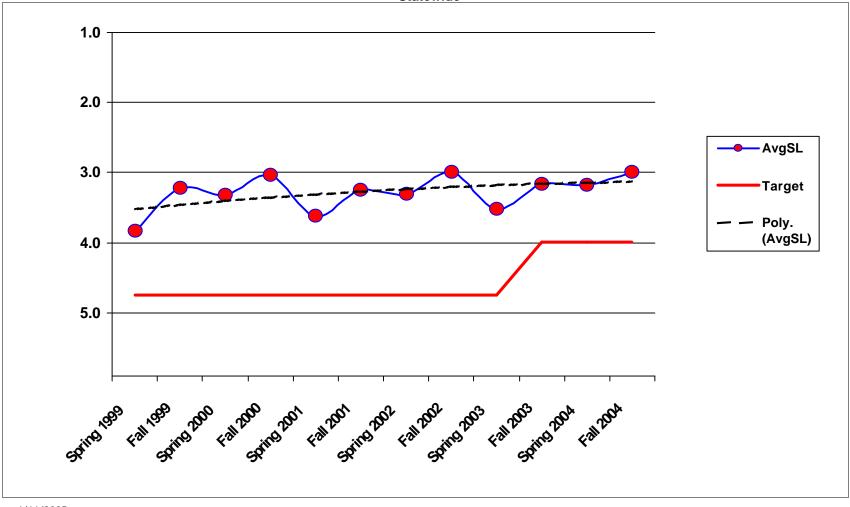
,, .								
			Spring 2004		Fall 2004		CY Avg.	
Region	Area	Sect	Score	SL	Score	SL	Service Level	
Northwest								
	Area a	average:						
Northwest I	Region a	verage:			8	B-	B-	
North Cen	tral						П	
							-	
		average:						
North Central	Region a	average:			7	В	В	
Olympic		1					П	
							_	
	Area a	average:						
Olympic	Region a	average:			7	В	В	
Southwest								
	A						-	
		average:						
Southwest	Region a	average:			6	B+	B+	
South Cen	tral						П	
	Area a	average:						
South Central	Region a	average:			6	B+	B+	
Eastern			1	Т	1		П	
		average:		1			_	
Eastern l	Region a	average:			7	В	В	
		Statewi	de Average:		ſ	В	В	
		ClateWi	as Avoiage.		L	_		

1/19/2005 Page 52 of 52

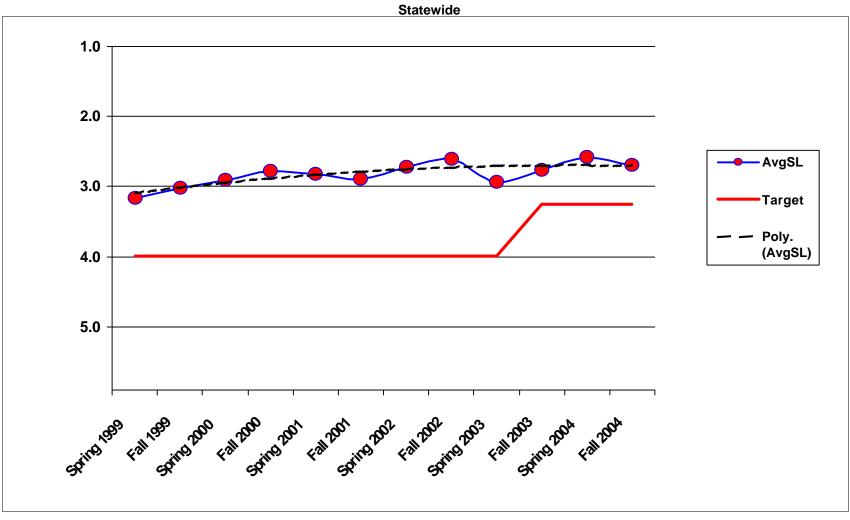
1A1 - Pavement Patching and Repair



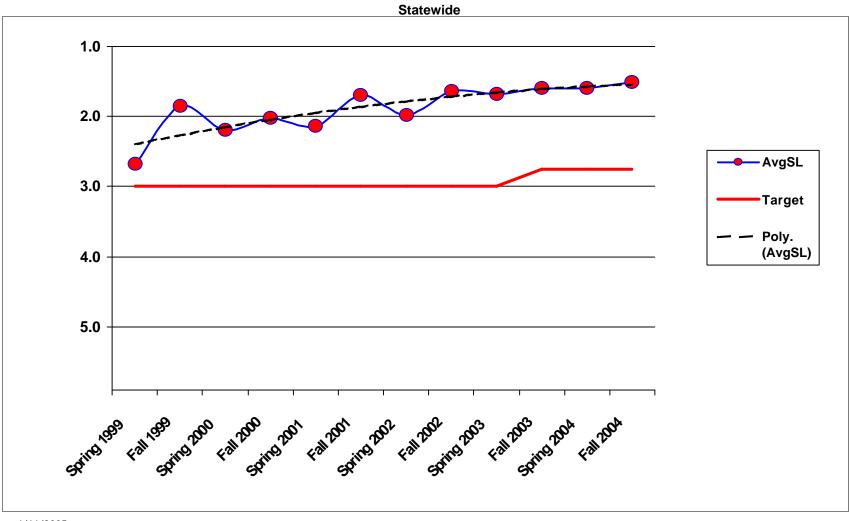
1A2 - Crack Sealing Statewide



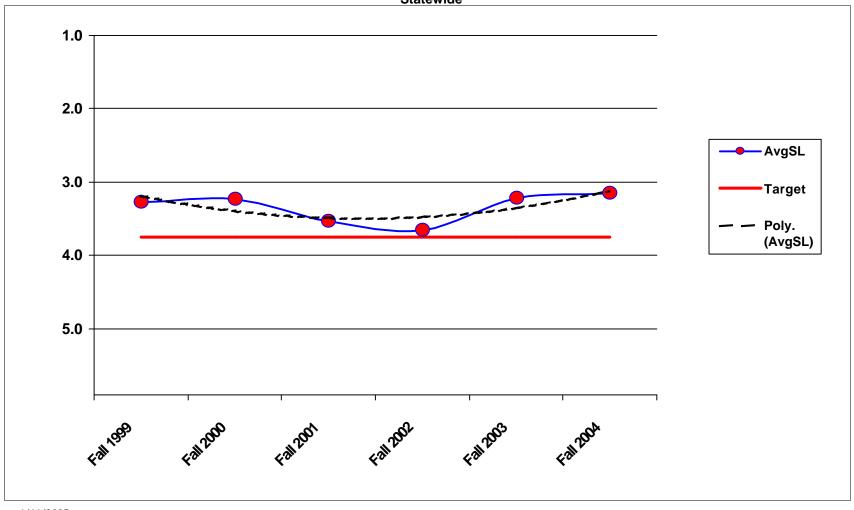
1A3 - Shoulder Maintenance



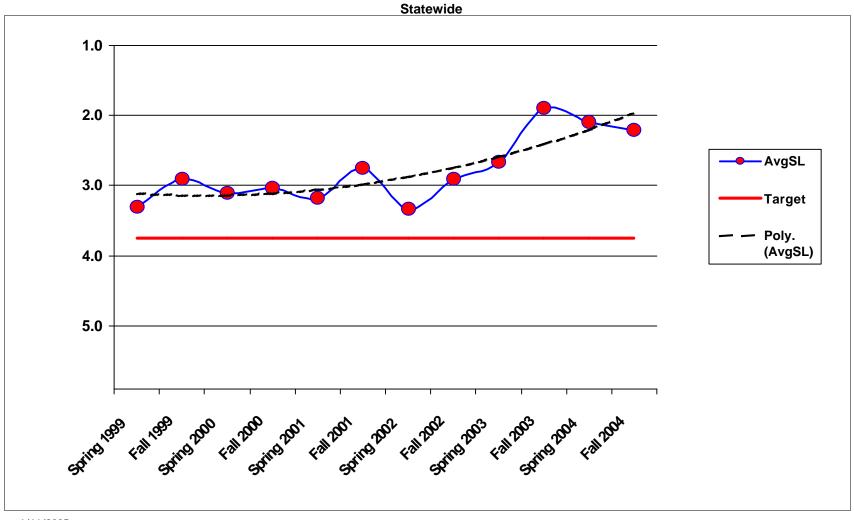
1A4 - Sweeping and Cleaning



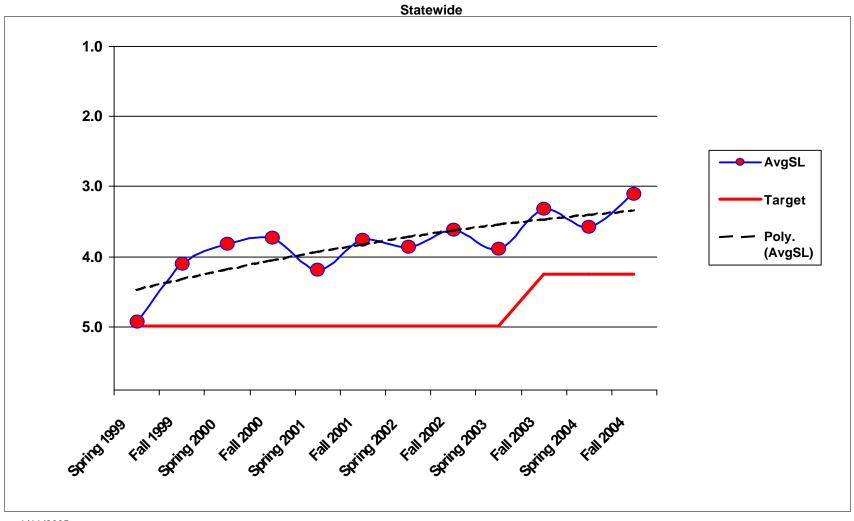
1B1 - Safety Patrol Statewide



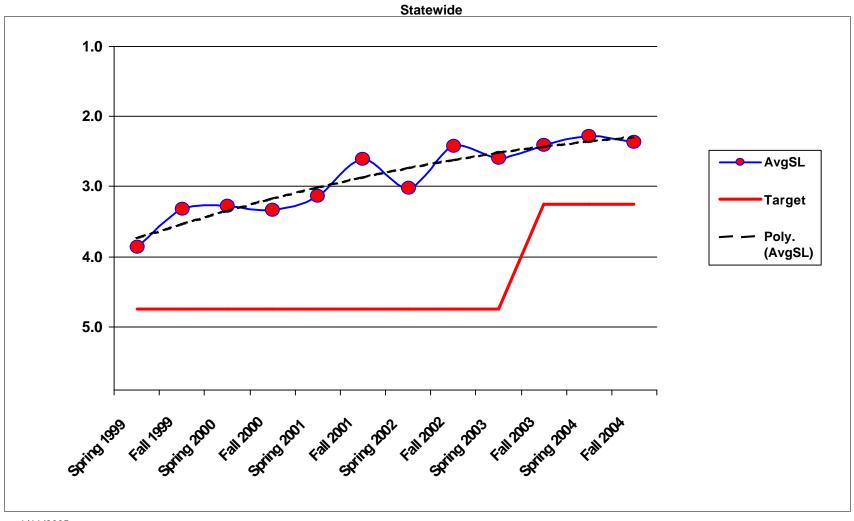
2A1 - Maintain Ditches



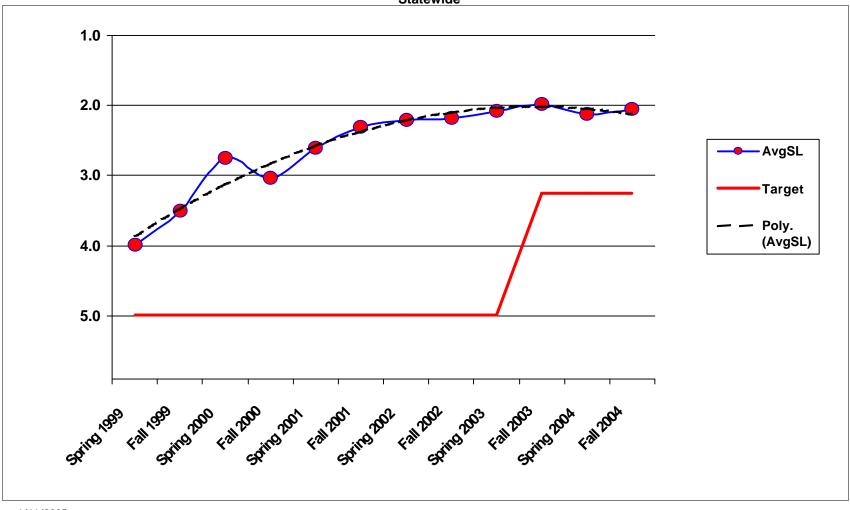
2A2 - Maintain Culverts



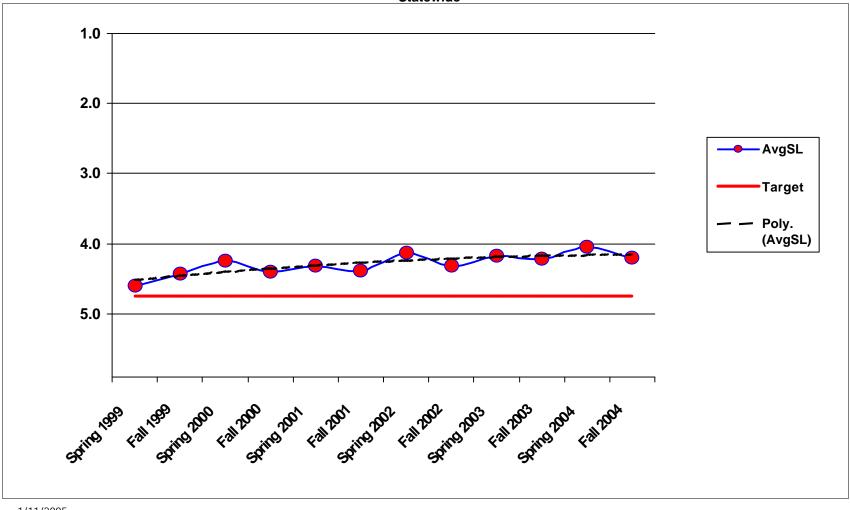
2A3 - Maintain Catch Basins and Inlets



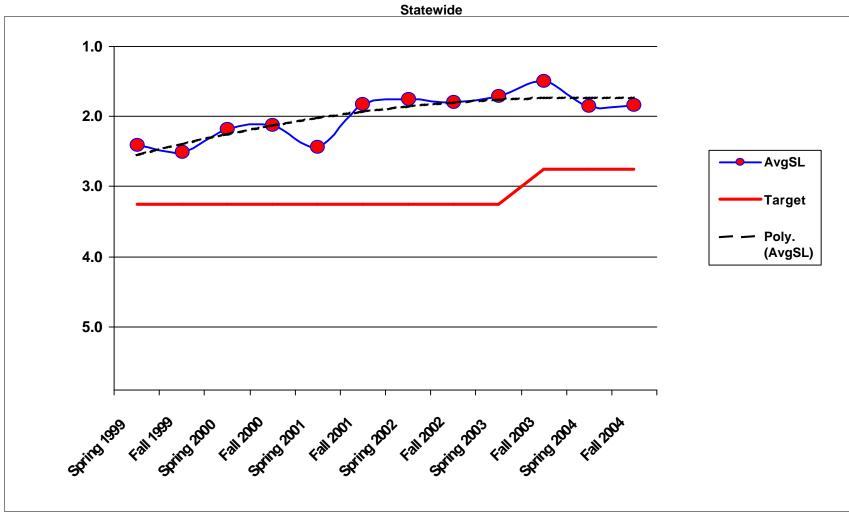
2A5 - Slope Repair Statewide



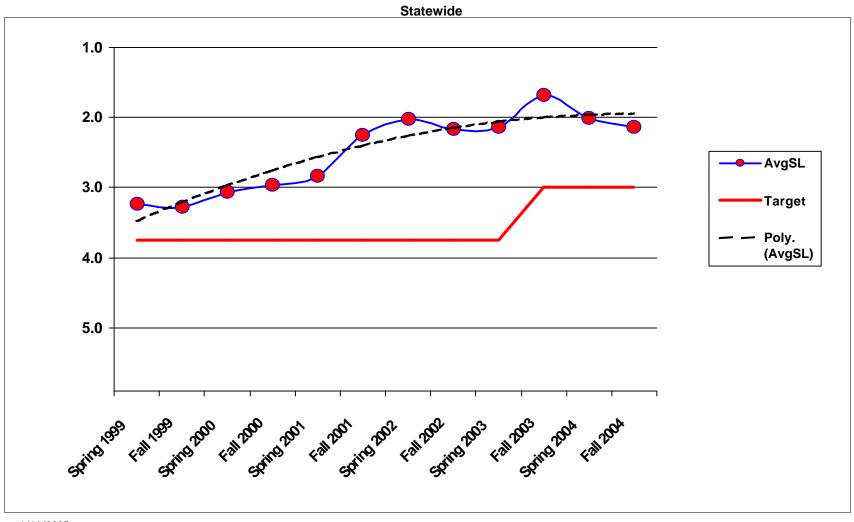
3A1 - Litter Pickup Statewide



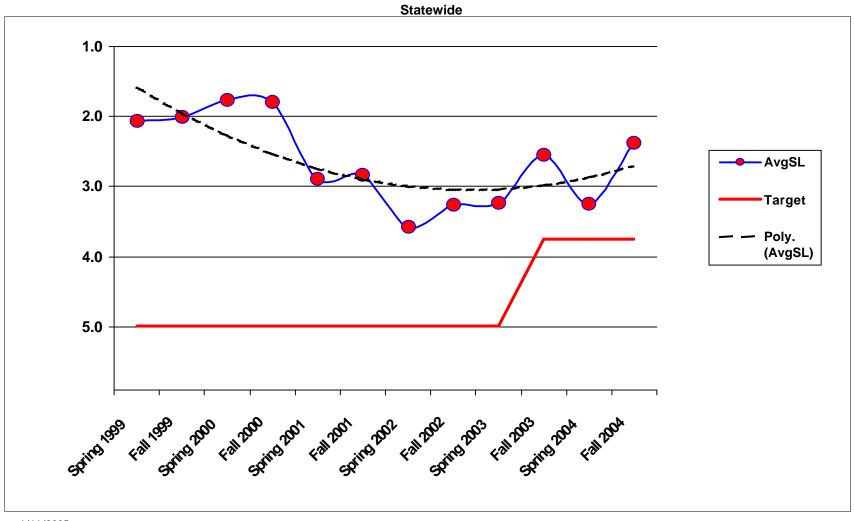
3A2 - Noxious Weed Control



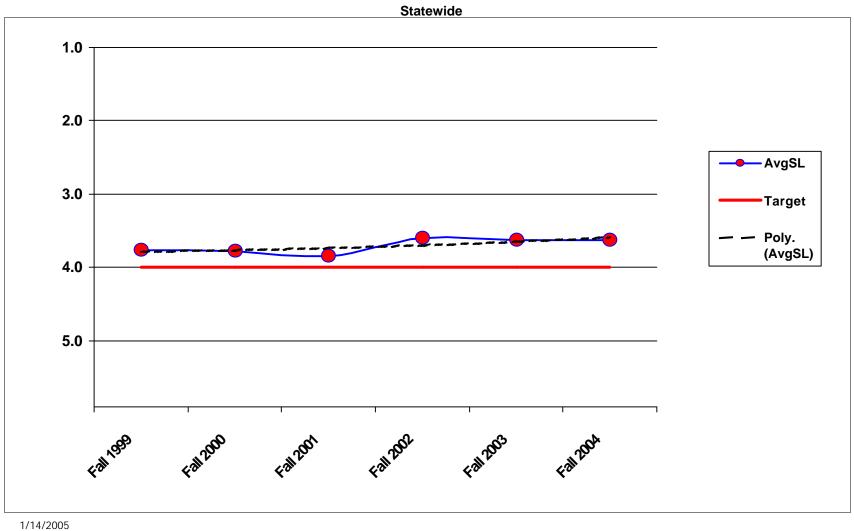
3A3 - Nuisance Vegetation Control



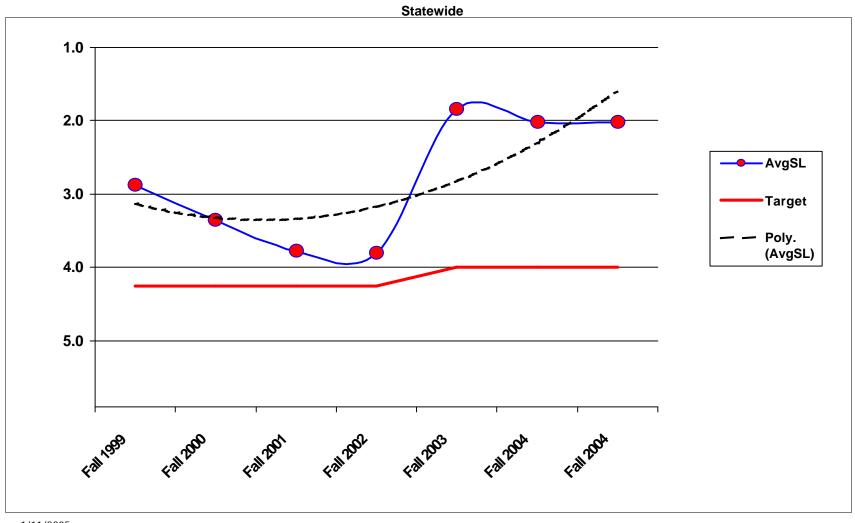
3A4 - Control of Vegetation Obstructions



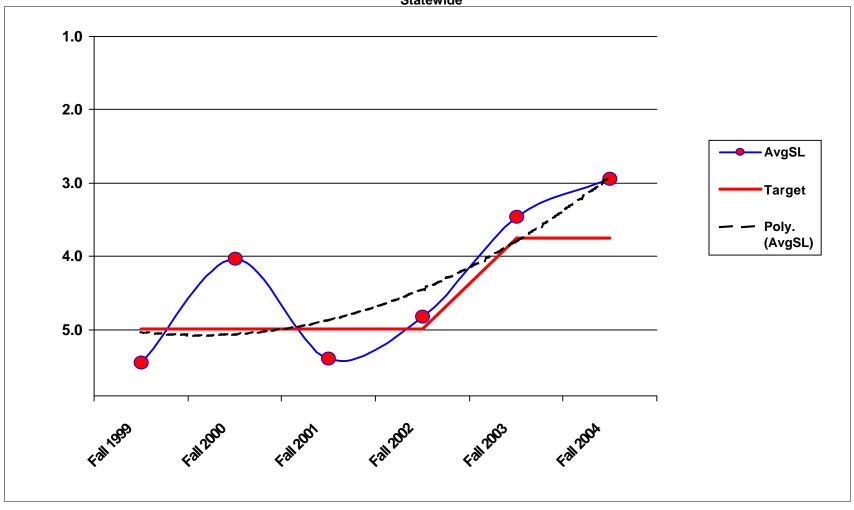
**3A5 - Landscape Maintenance** 



4A1 - Bridge Deck Repair

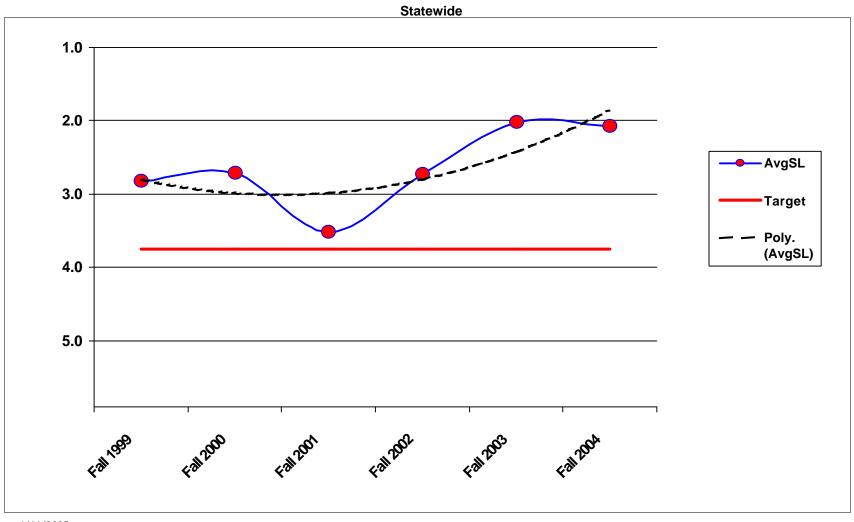


4A2 - Structural Bridge Repair Statewide

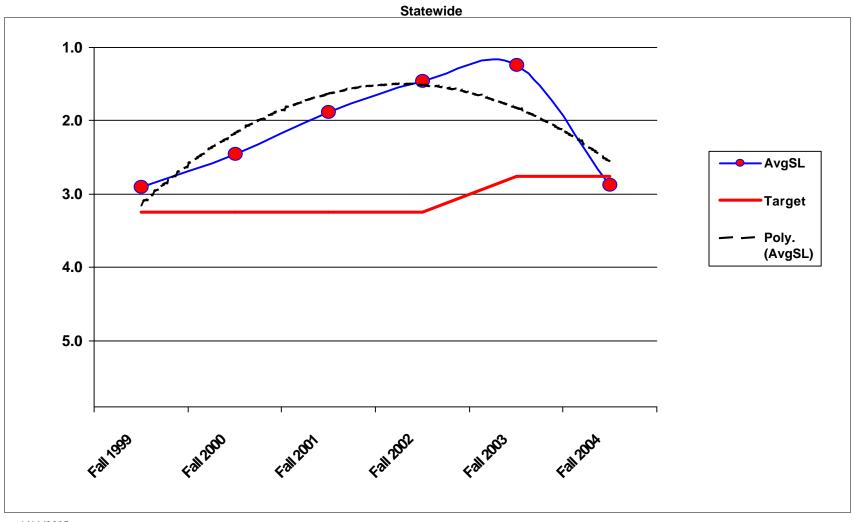


1/19/2005

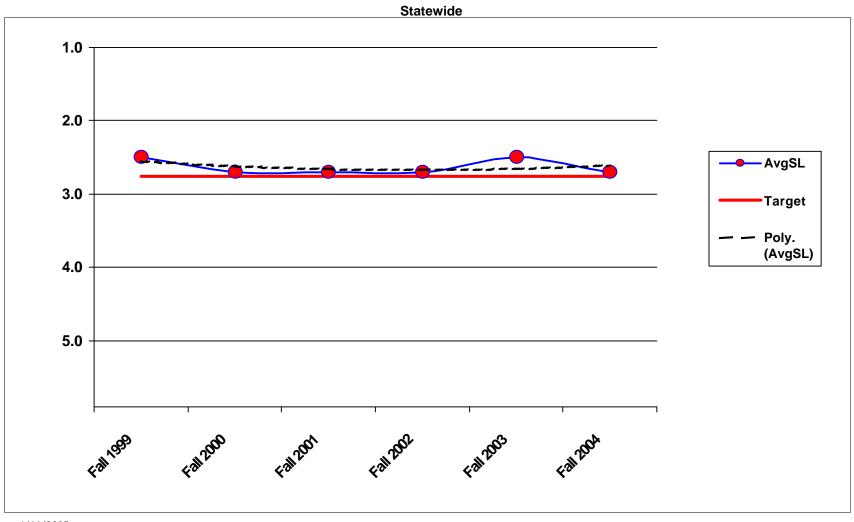
4A3 - Bridge Cleaning



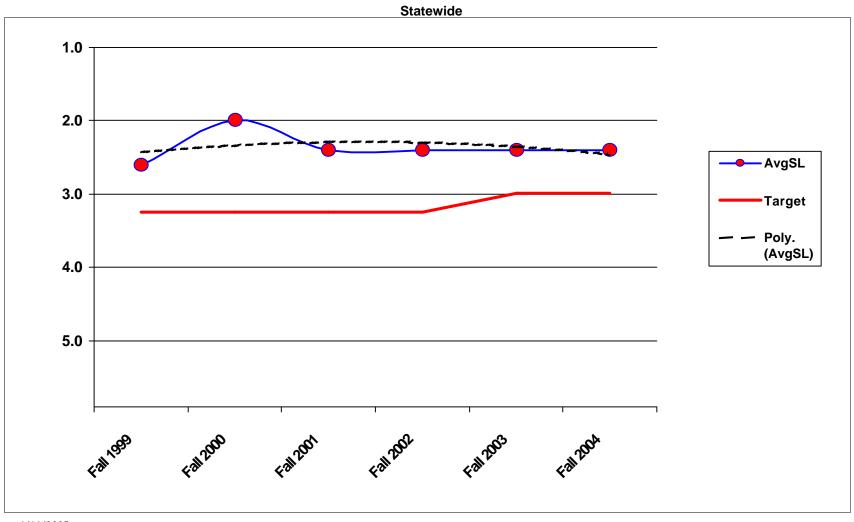
**4B1 - Movable and Floating Bridge Operations** 



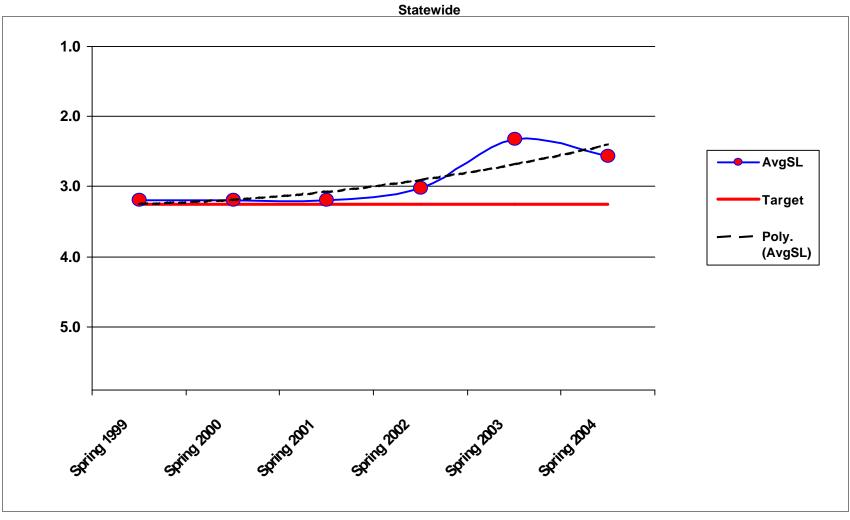
4B2 - Keller Ferry Operations



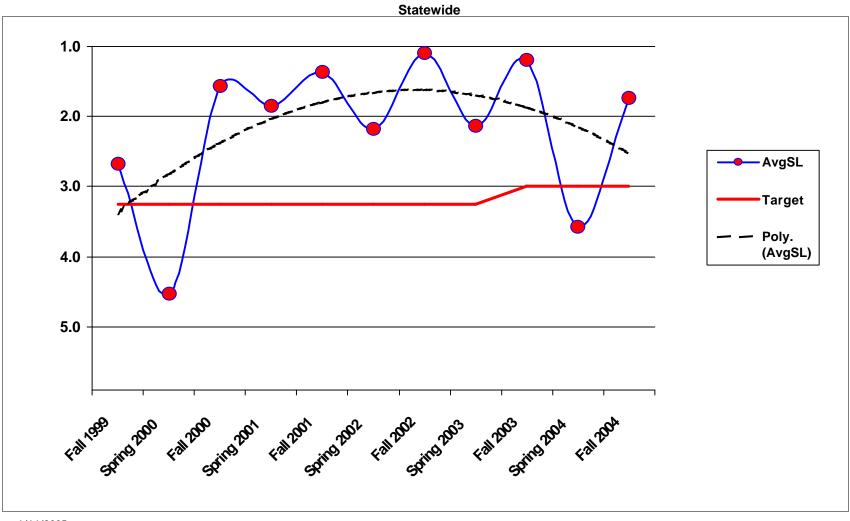
**4B3 - Urban Tunnel Systems** 



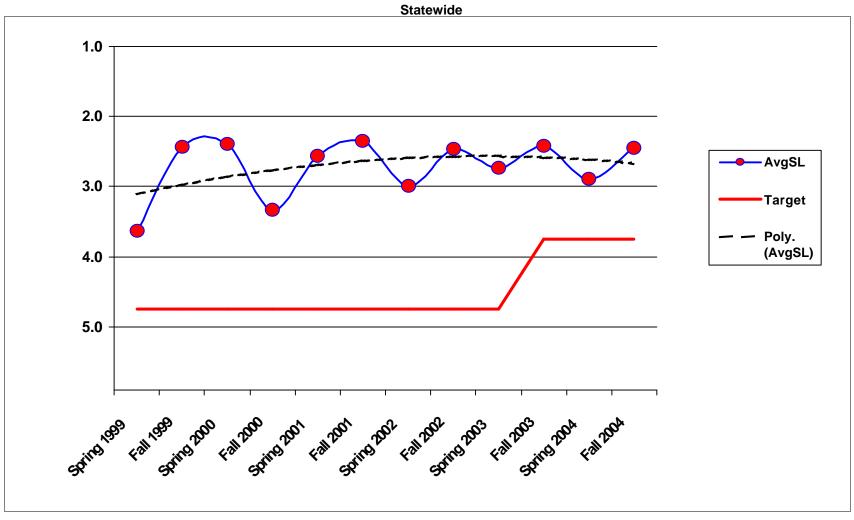
**5B1 - Snow and Ice Control Operations** 



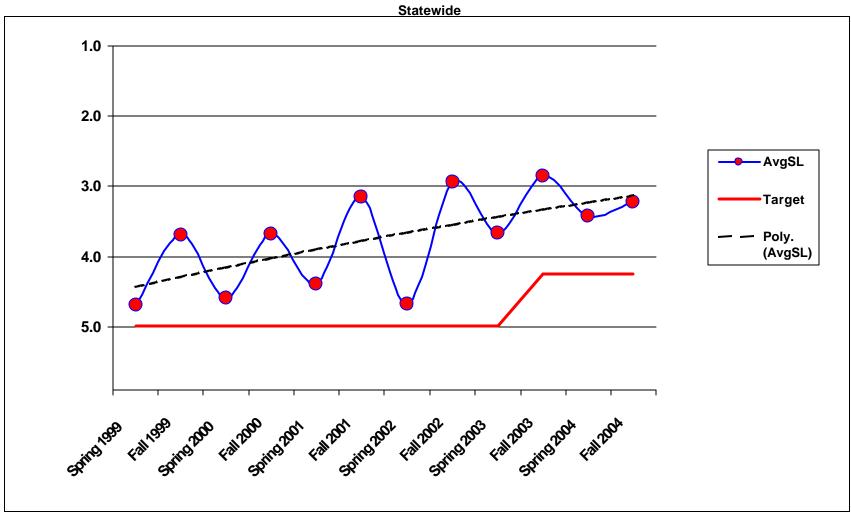
**6A1 - Pavement Striping Maintenance** 



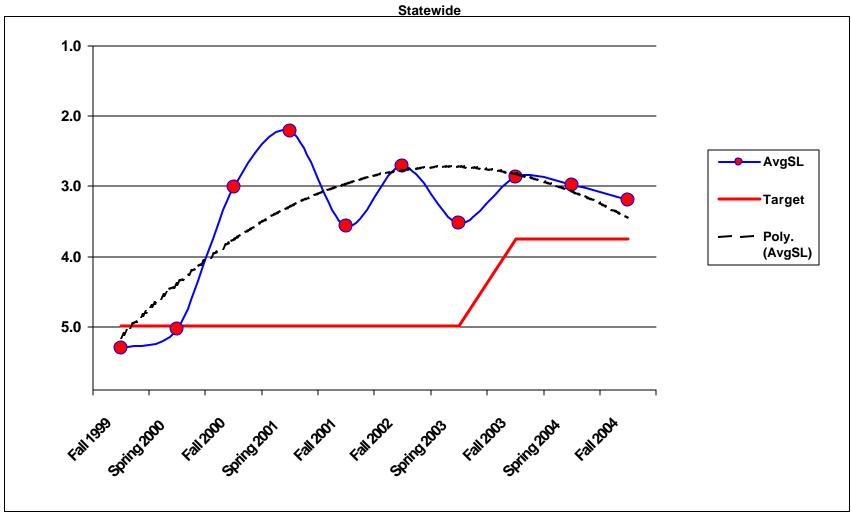
**6A2 - Raised/Depressed Pavement Marker Maintenance** 



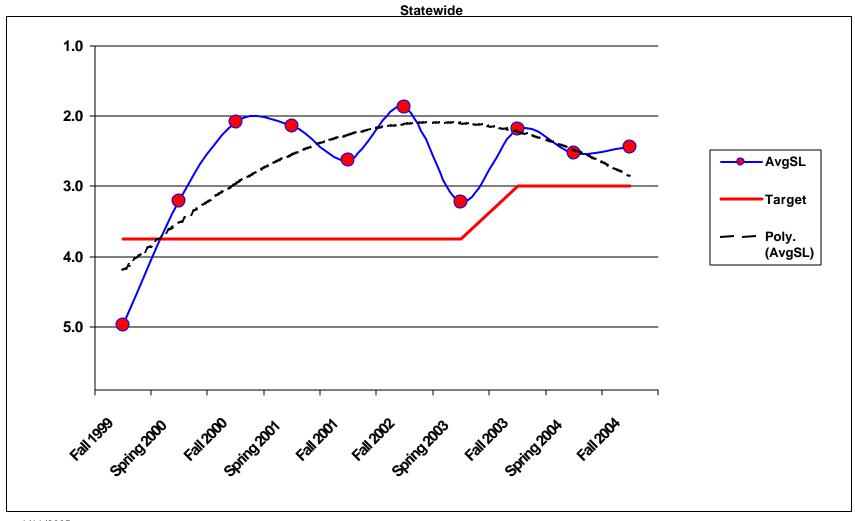
**6A3 - Pavement Marking Maintenance** 



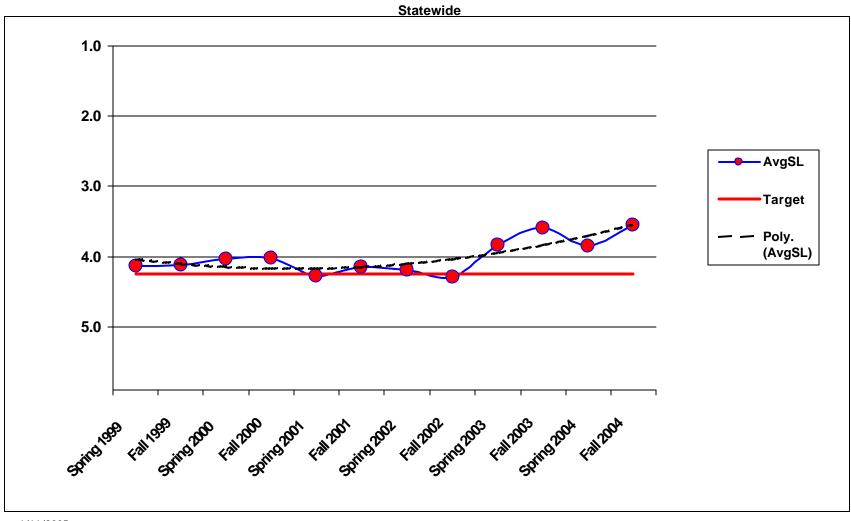
6A4 - Regulatory Sign Maintenance



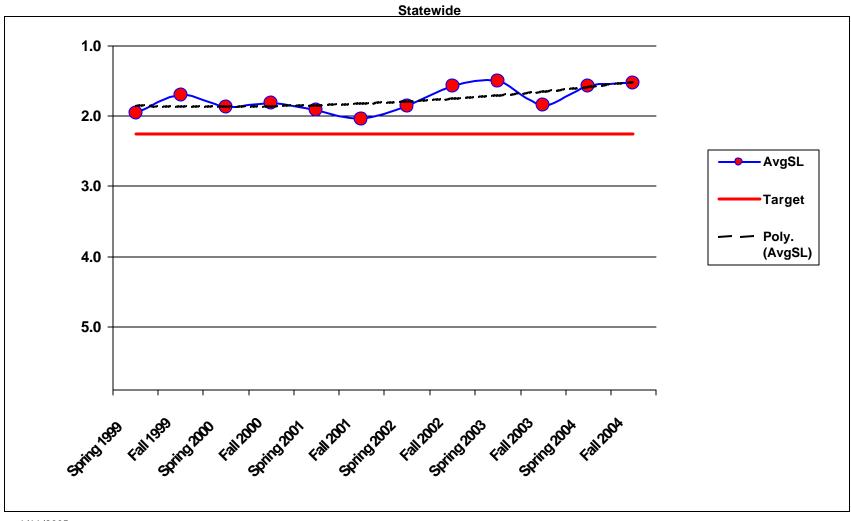
6A5 - Guide Sign Maintenance



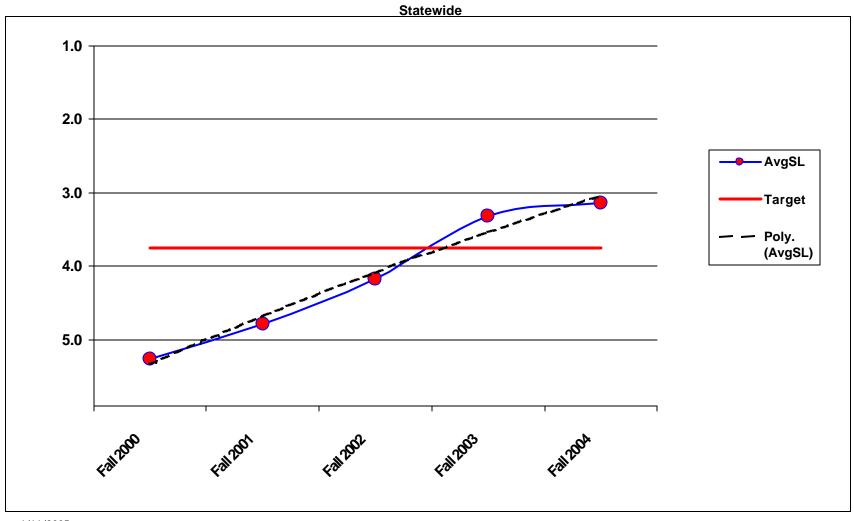
**6A6 - Guidepost Maintenance** 



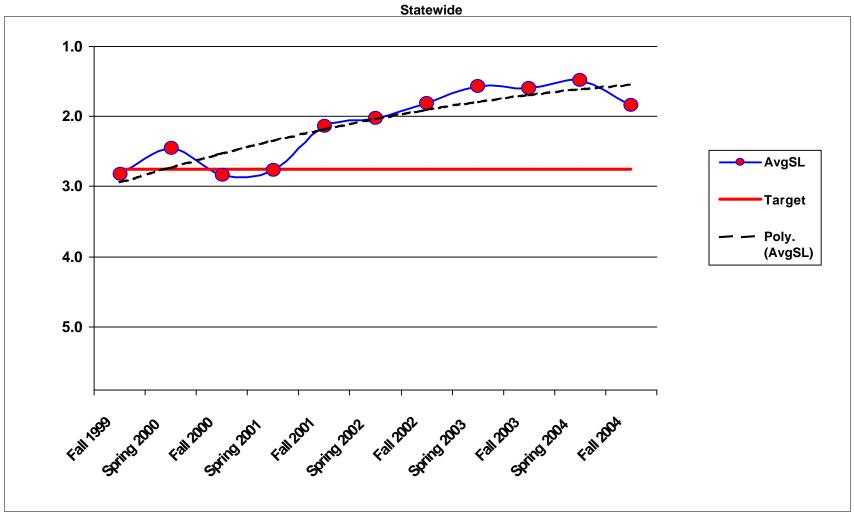
6A7 - Guardrail Maintenance



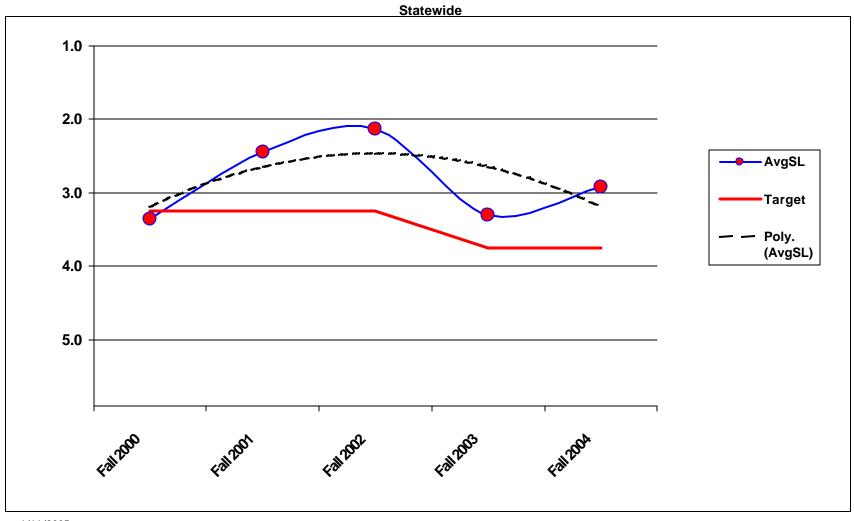
**6B1 - Traffic Signal Systems** 



**6B2 - Highway Lighting Systems** 



**6B3 - Intelligent Traffic Systems** 



**7B1 - Rest Area Operations** 

